



Presenters



Highlights of the Q4 2023

- Sales €15.52 million
- Net profit €2.98 million
- Investments into assets 12.09 € million
- Drinking water quality 99.7%
- Wastewater effluent quality 100%
- Ice pigging 141 km's (12 months)
- Smart meters 40.6% (12 months)

Investment projects

Investments into the network:

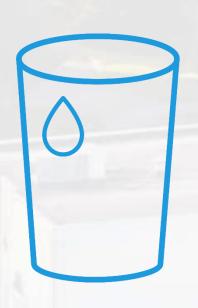
- In 12 months of 2023, we have reconstructed 27.2 km of network
- The pipes were renovated on Jõe and Pronksi streets, Vana-Kalamaja str, Tehnika Str etc.
- Construction of wastewater connection points for chain houses of Mustamäe and Lasnamäe

Investments into water and wastewater treatment plants

- Reconstruction of digesters at Wastewater Treatment Plant
- Installation of cogeneration plant at Wastewater Treatment Plant
- Reconstruction of filters in B building at Water Treatment Plant
- Reconstruction of clarifiers in A building at Water Treatment Plant

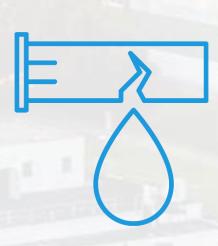


Operations update



Water quality

Q4: %: 99.7% (2022: 99.5%) 12 m: 99.9% (2022: 99.8%)



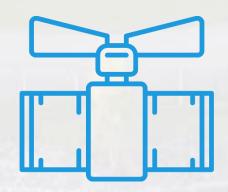
Leakage rate

Q4: % 11.35% (2022: 15.3%) 12 m: 12.93% (2022: 16.0%)



Effluent

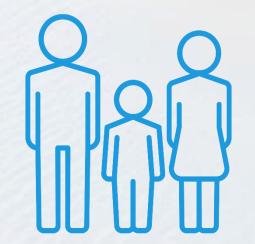
Q4: 100% compliant (2022: 100%) 12 m: 100% compliant (2022: 100%)



Average duration of water interruption per property

Q4: 2 h 52 m (2022: 3 h)

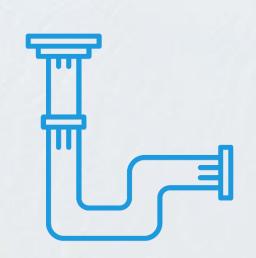
12 m: 2 h 55 m (2022: 3 h 10 m)



Customer satisfaction

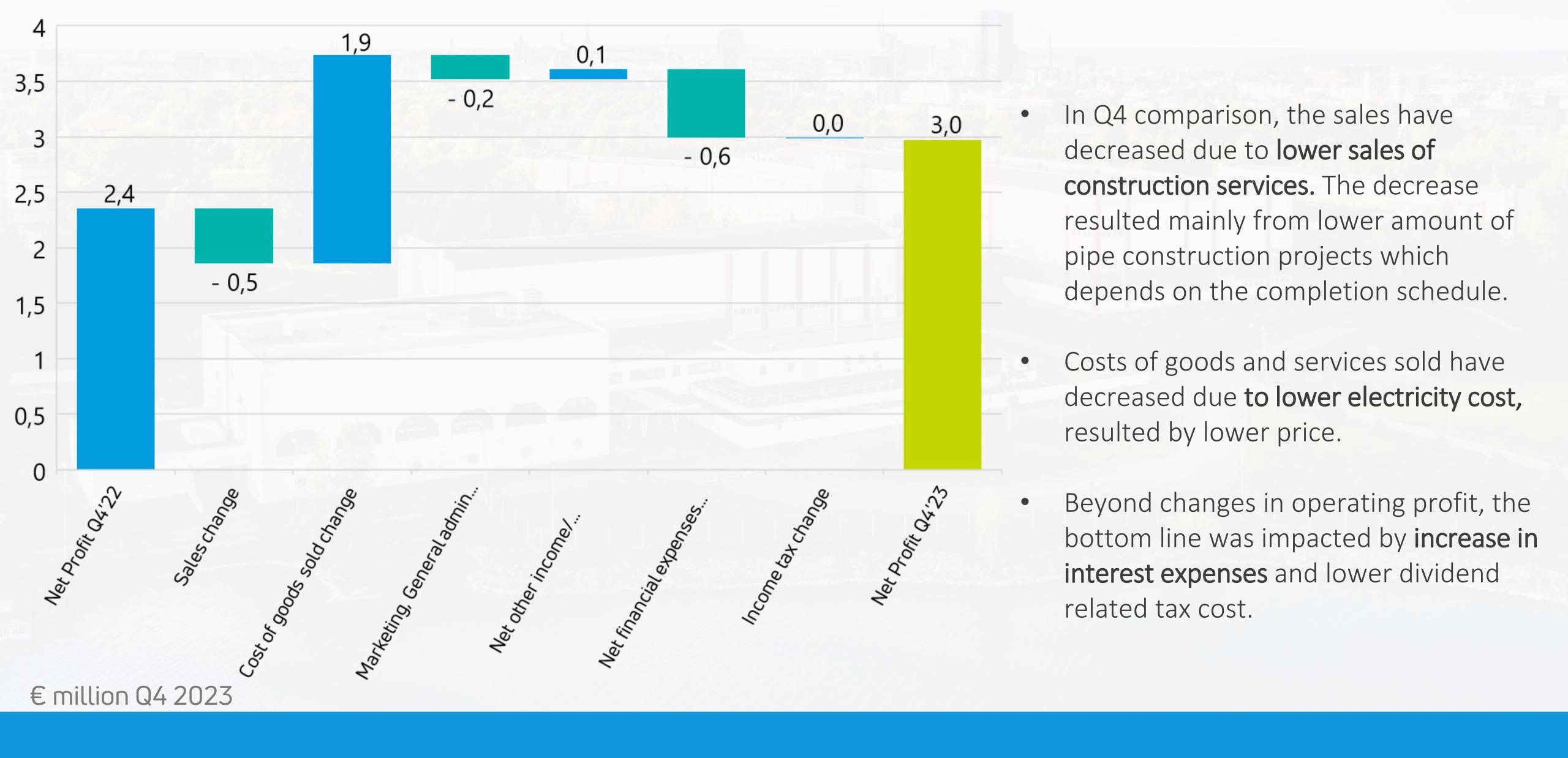
Q4: 4 out of 5 (2022: 4.1)

12 m: 3.9 out of 5 (2022: 4.3)



Rehabilitation of networks

12 m: 27.2 km (2022: 19.0 km)



Financial highlights Q4





Volumes, million m³

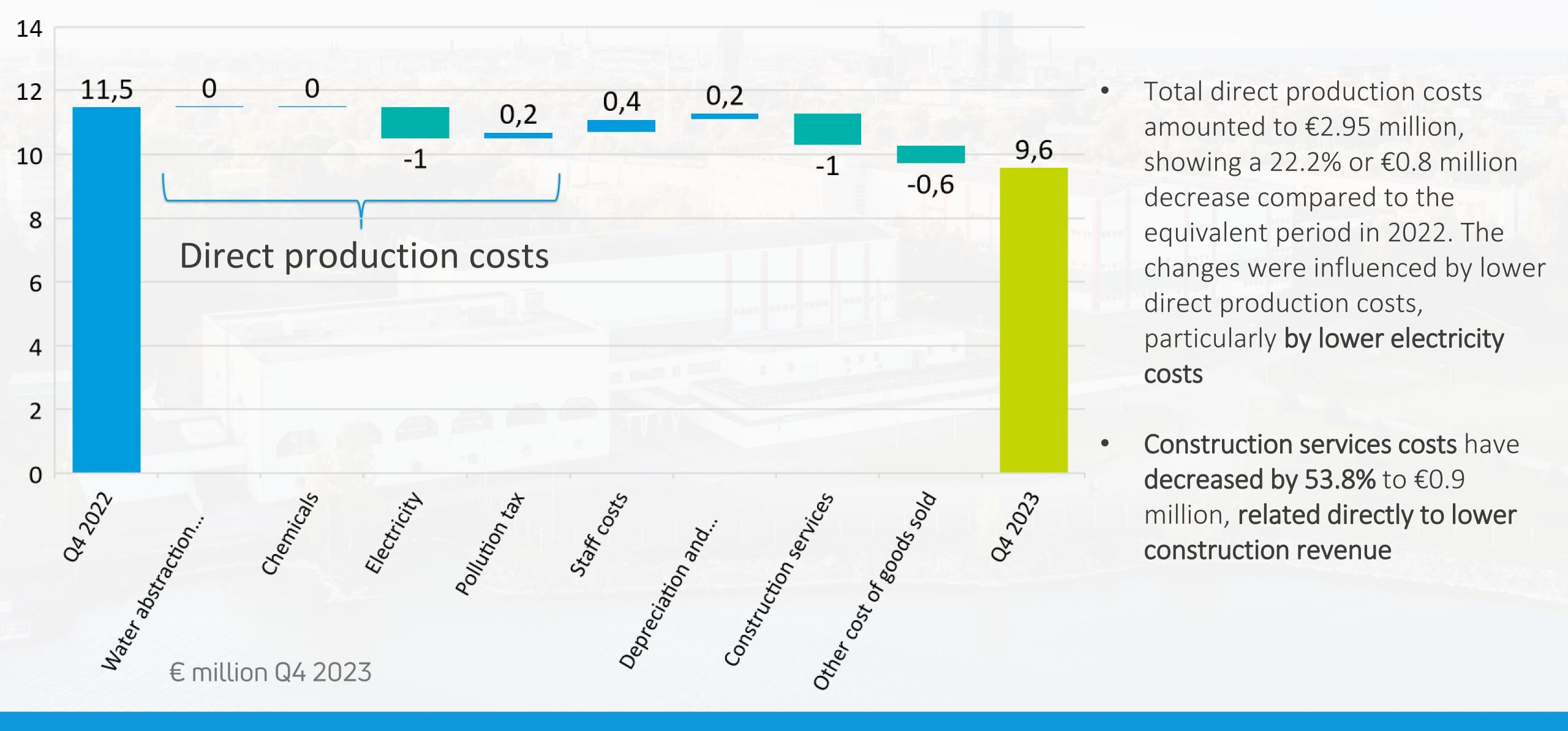


Higher sales volumes can be noted in every customer segment

Relatively to sales volumes, the revenue increase has been higher due to the price increase that occurred in October 2022 and had a full year impact in 2023

Water & wastewater revenues





Total costs of goods sold



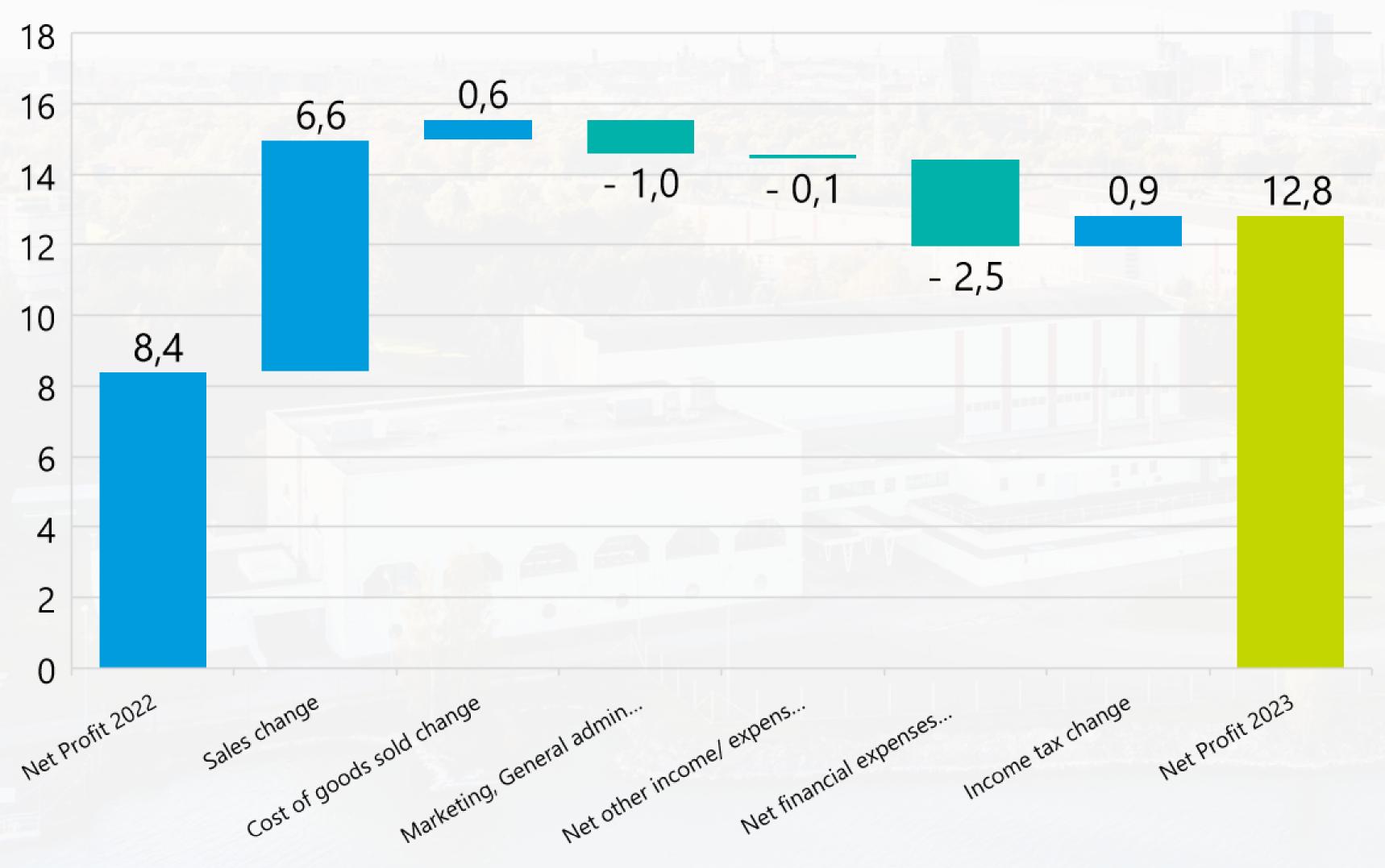


- As of 31 December 2023, the
 Company's cash balance stood at
 €14.7 million forming 5.2% of the total
 assets.
 - Compared to the end of last quarter, the cash balance has increased by €2 million mainly as a result of additional financing received in Q4 2023
- Financing cash flows were used for investments, which outgoing cash flows in Q4 were 8.8 million in total.

 Tangible assets amounted up to €257.4 million, increasing by €10 million in Q4.

Cash position





- The revenue increase is primarily driven by price increase that occurred in October 2022 and had a full year impact in 2023
- Administrative and marketing expenses increased by €1 million compared to 2022. The change is mainly due to higher salary costs and increase in professional services that are bought from outside the Group
- Beyond changes in operating profit the bottom line was impacted by increase in interest expenses and lower dividend related tax cost

€ million 2023

Net profit — 12M YoY









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Thank you!

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