



Presenters





Highlights of the 2023

- Water network testing in the Nomme area
- Tallinn Public Water Supply and Sewerage Development Plan
- Investments into assets €4,7 million
- High quality water and wastewater services
- Watercom's continued success (Ice Pigging)
- Installation of smart meters

Investment projects

Total investments into fixed assets in the 3 months of 2023: €4,7 mln

Investments into the network:

- In 3 months of 2023, we have reconstructed 7 km of networks
- The pipes were renovated on Vana-Kalamaja, Jõe and Pronksi Street. Also works have been started on Rahvakooli Road, Rebase and Naaritsa Street.

Investments into water and wastewater treatment plants:

Water treatment plant:

- Reconstruction works are currently underway on the filters located in the Bbuilding
- Reconstruction of one of the major 0.4 kV switchboards
- Reconstruction of the clarifiers and the fish ladder in Vaskjala

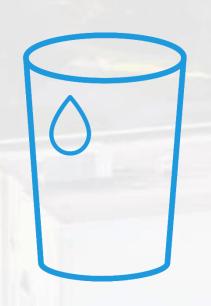
Wastewater treatment plant:

- Installation of a new pump at the Main Pumping Station
- Other preparation works and involvement in projects





Operations update



Water quality

Q1: 100% (2022: 100%)



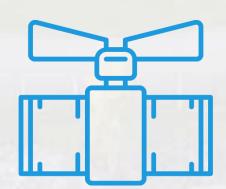
Leakage rate

Q1: 16,67% (2022: 20,8%)



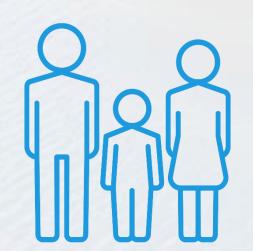
Effluent

Q1: 100% compliant (2022: 100%)



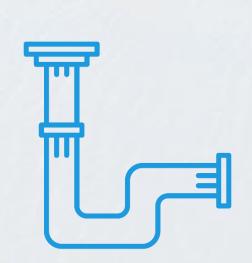
Average duration of water interruption per property

Q1: 3 h 13 m (2022: 3 h 25 m)



Customer satisfaction

Q1: 4,0 out of 5 (2022: 4.4)



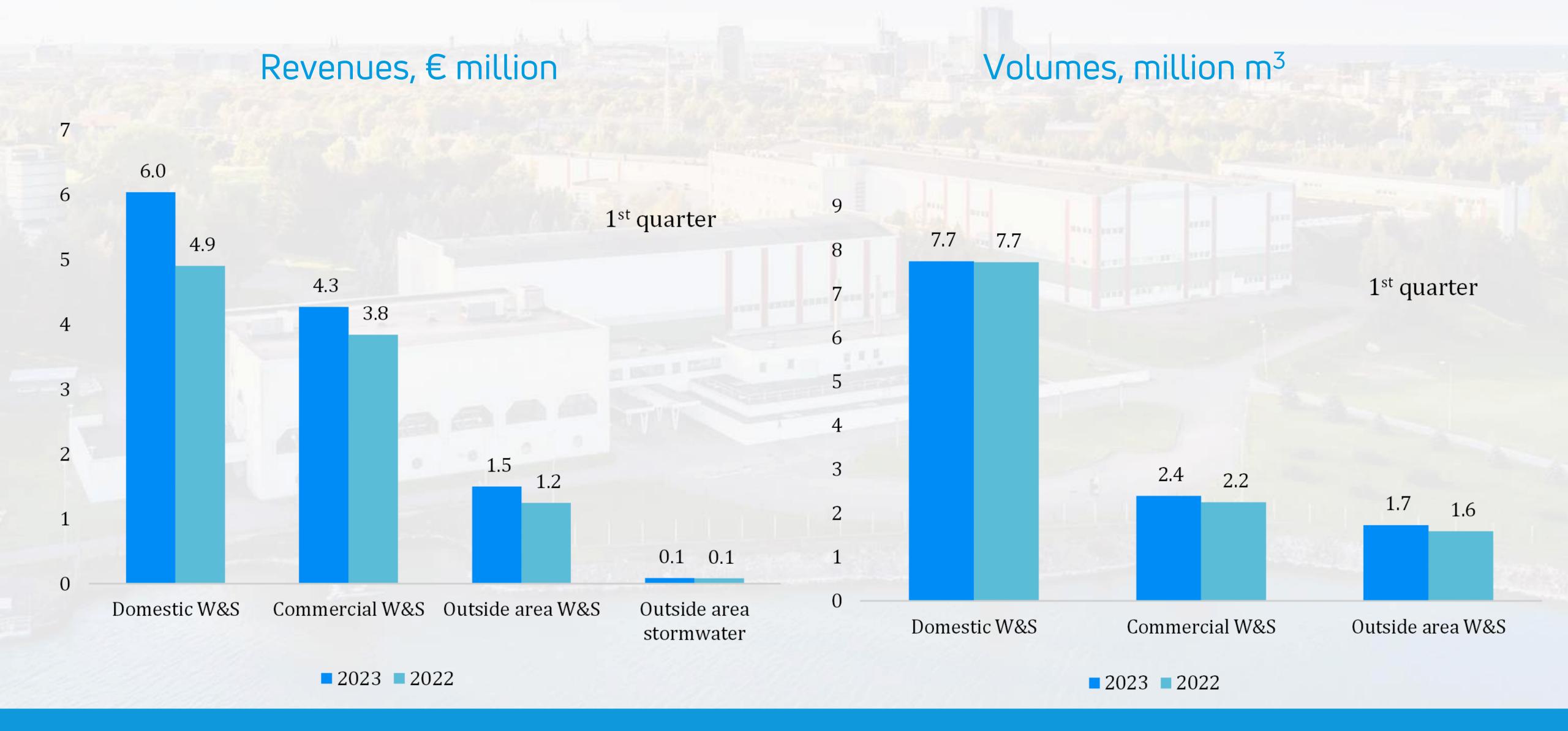
Rehabilitation of networks

Q1: 7 km (2022: 3.2 km)



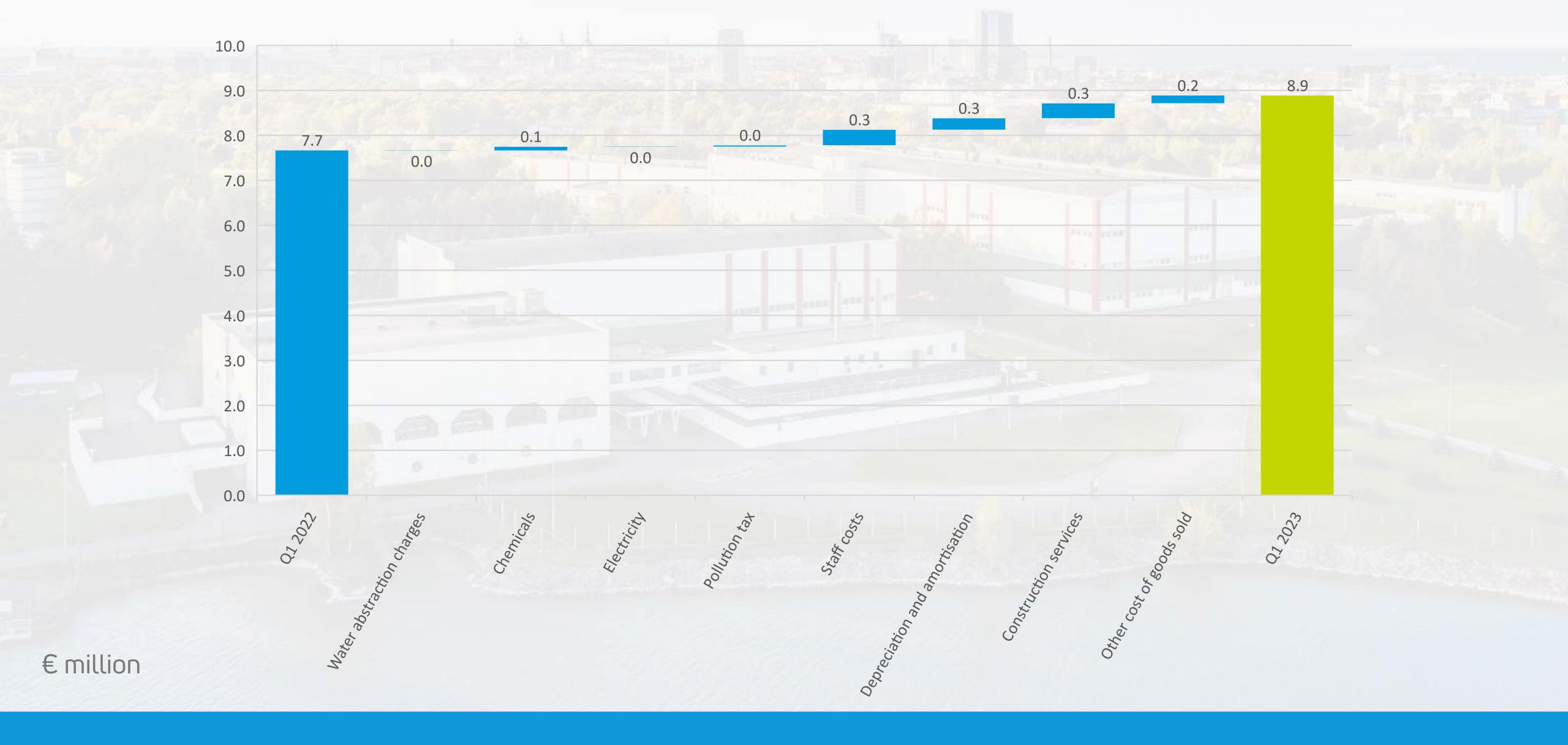






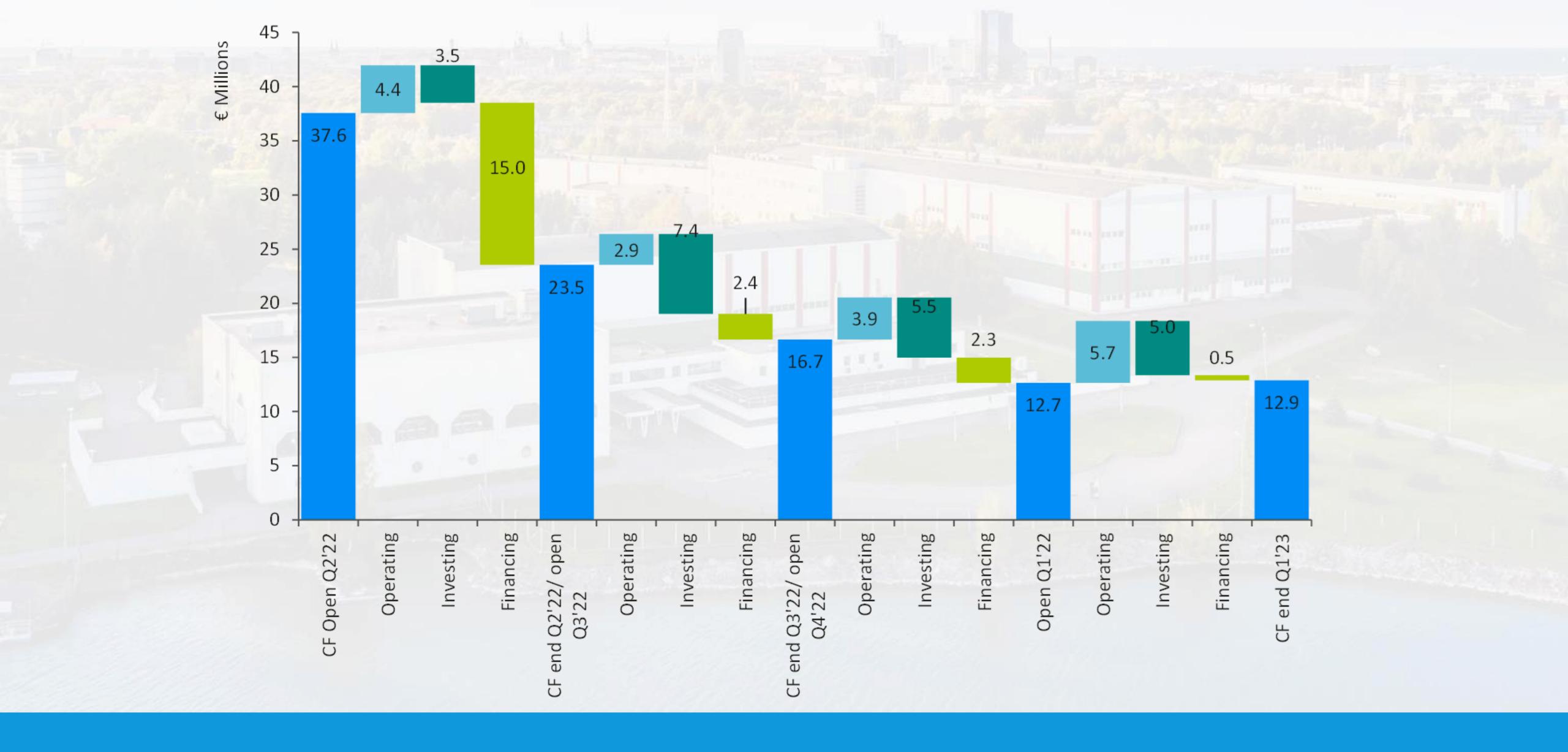
Water & wastewater revenues





Costs





Cash position











Operational questions Aleksandr Timofejev aleksandr.timofejev@tvesi.ee taavi.groon@tvesi.ee

IR & financial questions Taavi Gröön

Thank you!

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