

AS Tallinna Vesi

Results for the 1st quarter of 2021





Kristi Ojakäär CFO, Member of the Management Board



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COO, Member of the Management Board



Highlights of the 1st quarter

Changes in the majority shareholding:

- ASTV's shareholders with a direct holding over 5% are the City of Tallinn (52.35%) and OÜ Utilitas (17.65%).
- New Supervisory Council members and Committees



Covid-19 impact

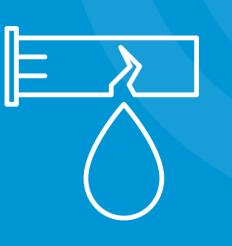


- We maintained the changes in our working arrangements to ensure safety of our staff and uninterrupted service to customers.
- All the planned investments have been made and deliveries (water treatment chemicals etc.) are on schedule
- Consumption has decreased in commercial sector compared to Q1 2020 due to Covid-19 restrictions.
- Slight increase in the private sector did not balance the decrease in corporate segment.
- In a longer perspective, we also expect consumption of water service also to revert back to pre-pandemic volumes.

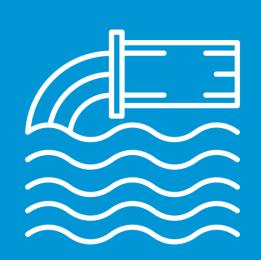
Operations update



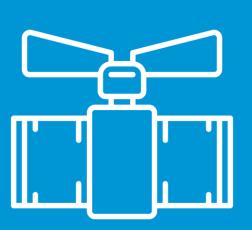
Water quality Q1: 100.0% (2020 Q1: 100%)



Leakage rate Q1: 15.46% (2020 Q1: 14.9%)

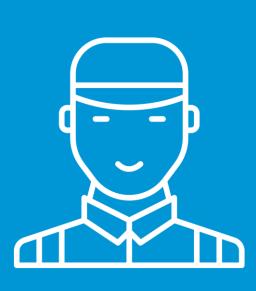


Effluent Q1: 100% compliant (2020 Q1: 100%)

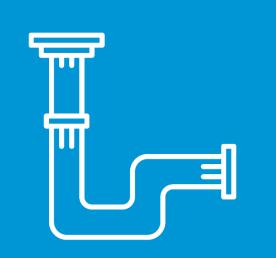


Average duration of water interruption per property Q1: 3.32 h

(2020 Q1: 2.87 h)



Customer satisfaction Q1: 4.3 out of 5 (2020 Q1: 4.06)



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Q1: 1,370 m of water pipes, 650 m of sewers (2020 Q1: 1,570 water pipes, 1,483 sewers)

Rehabilitation of networks

Investments in wastewater treatment

Total investments:

"Morris" 1,1 mln € (Q1: €275 thousand)

Mechanical treatment: 8,5 mln € (Q1: €280 thousand)

Upgraded the key facility of the City's sewer system, the main pumping station

- 5-10% additional capacity for incoming wastewater
- This will **enhance resilience** of the wastewater treatment process





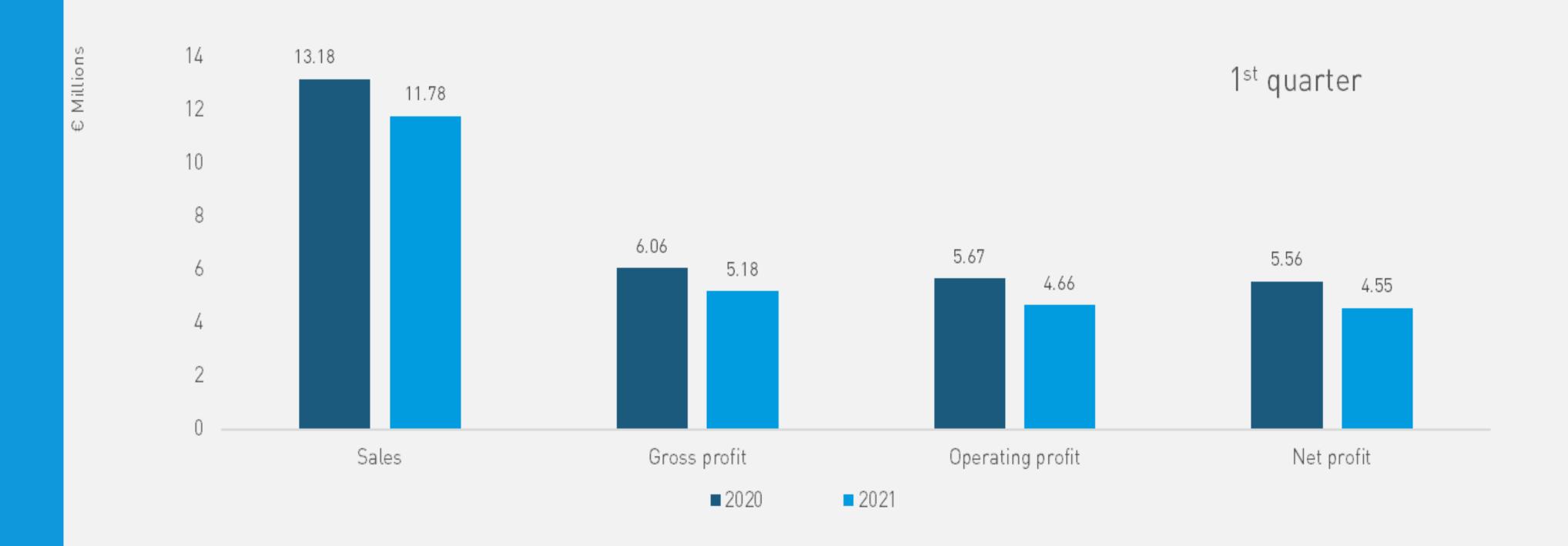


Continued with the reconstruction of the mechanical treatment stage

- Made preparations for putting the new grit traps into operation
- This will enhance the quality and resilience of wastewater treatment process



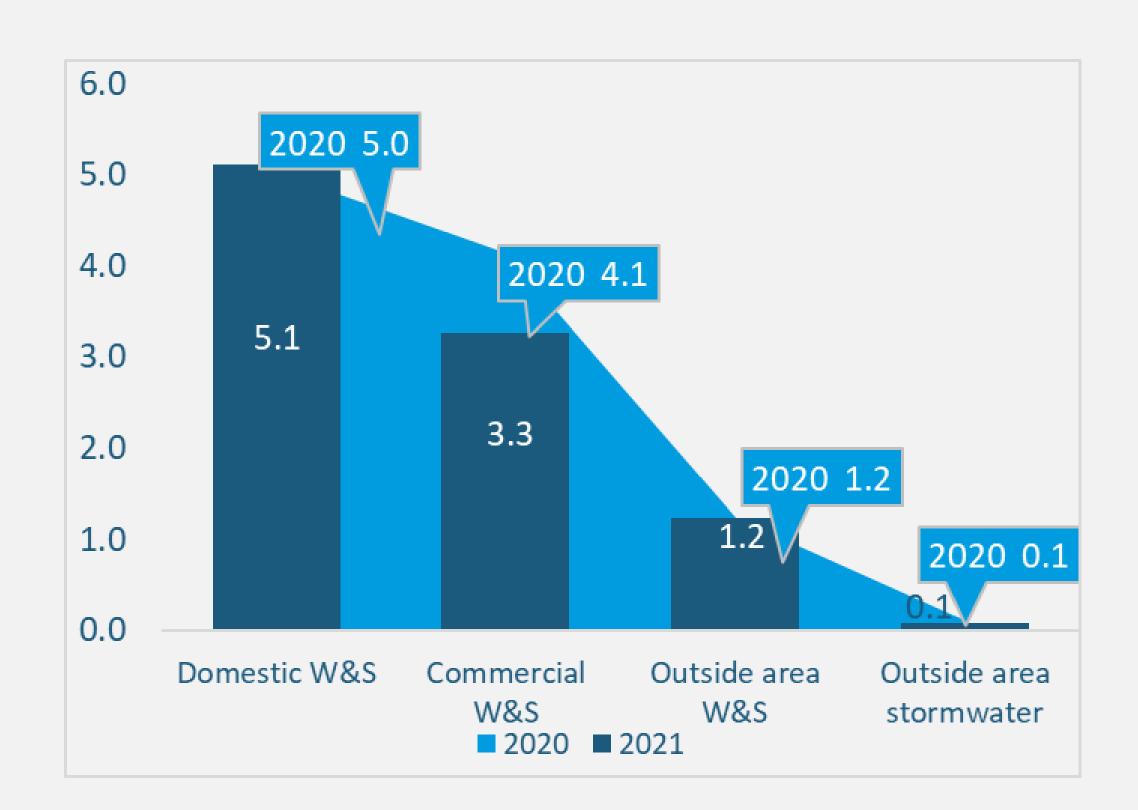
Financial highlights of the 1st quarter of 2021



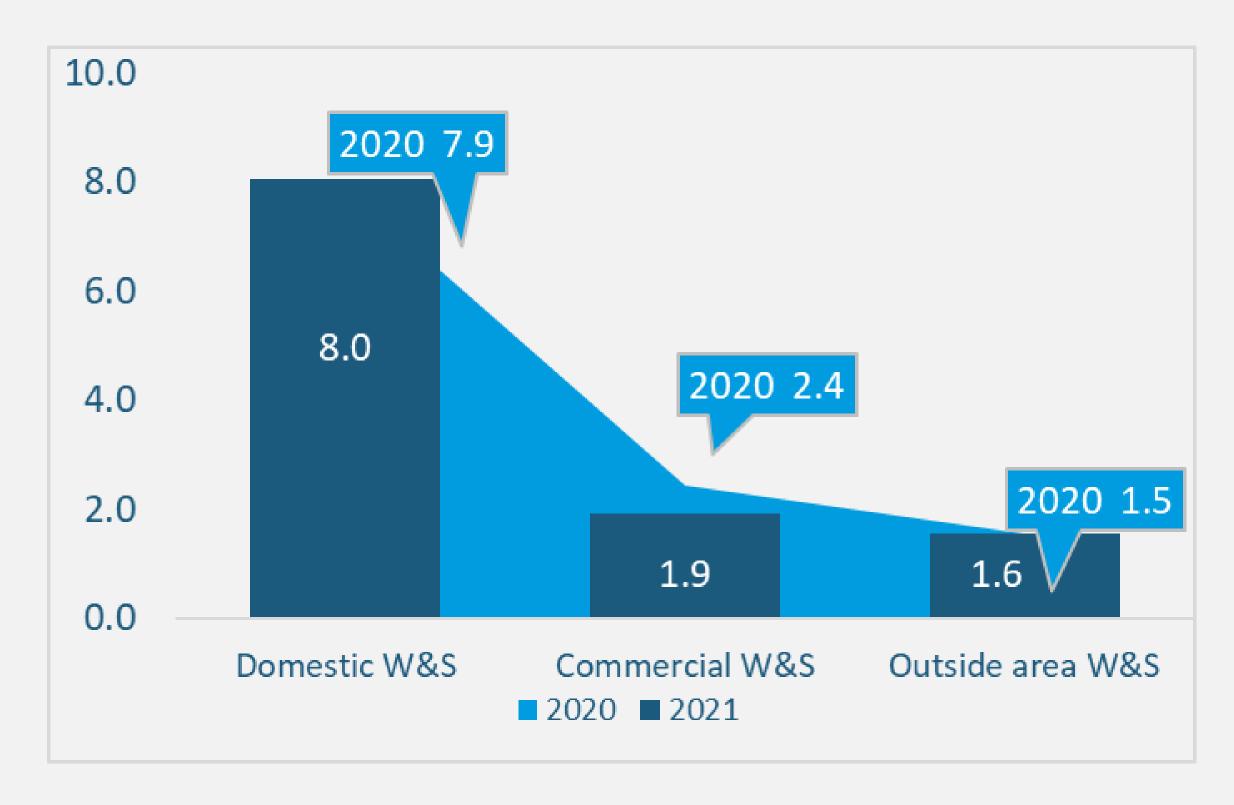


Water & Wastewater revenues in the 1st quarter of 2021

Revenues, € million



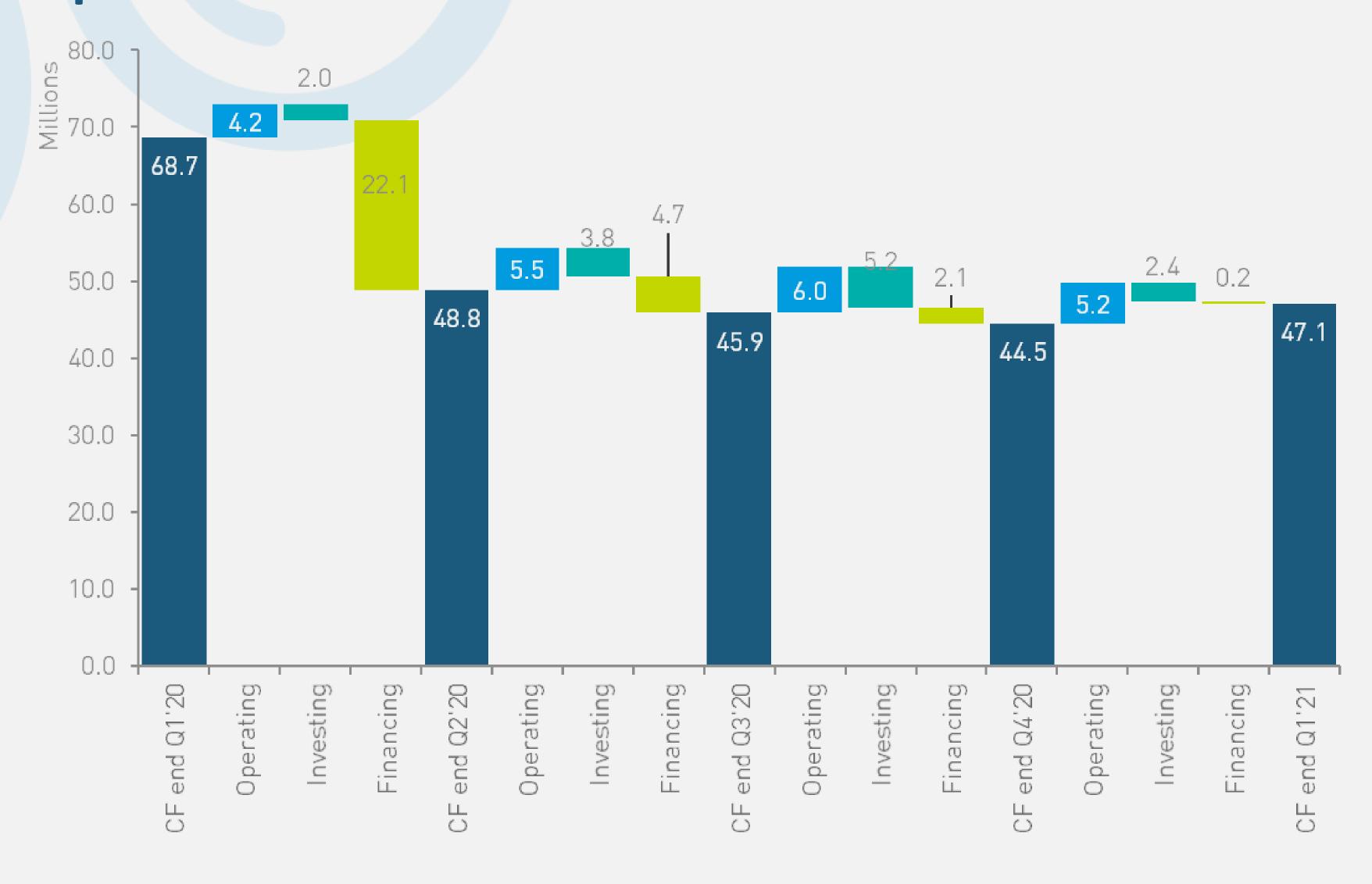
Volumes, million m³



Total costs in the 1st quarter of 2021

€ million	Q1 2021	Q1 2020	Change €	Change %
Water abstraction charges	-0.3	-0.3	0.0	1.6%
Chemicals	-0.4	-0.4	-0.1	-18.3%
Electricity	-0.9	-1.0	0.1	7.8%
Pollution tax	-0.2	-0.4	0.1	35.8%
Staff costs	-1.8	-1.8	0.0	-1.9%
Depreciation and amortisation	-1.4	-1.3	0.0	-3.6%
Construction services	-0.6	-0.9	0.2	28.7%
Other cost of goods sold	-0.9	-1.1	0.2	19.2%
Total Cost of Goods Sold	-6.6	-7.1	0.5	7.3%
Marketing, General admin costs	-1.7	-1.4	-0.3	-18.5%
TOTAL cost of goods sold,				
Marketing, Overhead	-8.3	-8.5	0.3	3.0%
Net other income(+)/ expenses(-)	1.2	1.0	0.1	-12.3%
Net financial expenses	-0.1	-0.1	0.0	21.7%

Cash position





IR & financial questions
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