AS TALLINNA VESI

Consolidated Interim Report for the 3rd quarter of 2020

30 October 2020



Currency Thousand euros Start of reporting period 1 January 2020 End of reporting period 30 September 2020 Address Ädala St. 10, Tallinn, Estonia Chairman of the Management Board Karl Heino Brookes Commercial register number 10 257 326 Telephone +372 62 62 200 Telefax +372 62 62 300 F-mail tvesi@tvesi.ee www.tallinnavesi.ee Website Production, treatment and distribution of water; Field of activity storm and wastewater disposal and treatment **Contents** Page MANAGEMENT REPORT MANAGEMENT CONFIRMATION 19 CONSOLIDATED STATEMENT OF FINANCIAL POSITION 20 CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME 21 CONSOLIDATED CASH FLOW STATEMENT 22 CONSOLIDATED STATEMENT OF CHANGES IN EQUITY 23 NOTES TO THE ACCOUNTS 23 NOTE 1. ACCOUNTING PRINCIPLES 24 NOTE 2. CRITICAL ACCOUNTING ESTIMATES 25 NOTE 3. CASH AND CASH EQUIVALENTS 25 NOTE 4. PROPERTY, PLANT AND EQUIPMENT 26 NOTE 5. INTANGIBLE ASSETS 27 NOTE 6. PROVISION FOR POSSIBLE THIRD-PARTY CLAIMS 28 NOTE 7. SEGMENT REPORTING 29 NOTE 8. STAFF COSTS 30 NOTE 9. COST OF GOODS/SERVICES SOLD, MARKETING AND ADMINISTRATIVE EXPENSES 30 NOTE 10. OTHER INCOME / EXPENSES 31 NOTE 11. FINANCIAL INCOME AND EXPENSES 31 NOTE 12. DIVIDENDS 31 NOTE 13. EARNINGS PER SHARE 32 NOTE 14. RELATED PARTIES NOTE 15. LIST OF SUPERVISORY BOARD MEMBERS 33

MANAGEMENT REPORT

Chairman's summary

The year 2020, with the spread of coronavirus, has brought along significant changes to many companies across the world, and indeed Estonia. Due to the reduced tariffs applicable since the end of last year, and decreased consumption of commercial customers driven by the virus restrictions, the Company's revenues and profits for the third quarter and 9 months of 2020 are lower, in comparison with the same period last year. However, commercial consumption showed some signs of recovery in the third quarter, and in the longer term we hope to see volumes revert back to the pre-coronavirus norms. Tallinna Vesi has showed excellent operational performance during the first 9 months of the year and even outperformed 2019, in terms of several key indicators.

The Company's sales revenue decreased year-on-year, due to the reductions in tariffs applied back in December 2019 and lower commercial consumption, resulting from the coronavirus outbreak. Sales revenue for the 3rd quarter of 2020 was €13.28 million, reduced by 19.5%, or €3.21 million, compared to the same period in 2019.

Sales to private customers decreased by 23.8% to €4.90 million, largely due to the reduced tariffs. Sales to commercial customers reduced 29.8% to €3.71 million, which was a consequence of 18% lower consumption of businesses due to coronavirus, together with lower tariffs. The hospitality sector has seen the greatest impact from the pandemic. Nevertheless, we have seen a partial increase in commercial consumption during the 3rd quarter compared to the 2nd quarter, which hopefully signals a partial recovery.

The gross profit for the 3rd quarter of 2020 was €5.80 million, showing a reduction of 35%, which is attributable to the lower sales revenue. The operating profit was €5.77 million, which is a reduction of €1.75 million year-on-year. Besides the negative changes in tariffs and consumption, the operating profit was positively impacted by €1.2 million reduction in the provision, formed for possible third-party claims, which was also reduced in the 2nd quarter.

The net profit for the 3rd quarter of 2020 was €5.64 million, showing a decrease of 23.1% compared to the same period last year. In addition to the changes in the operating profit, the net profit was positively affected by lower interest costs.

The Company's total sales revenue of the 9 months of 2020 was €38.55 million. In comparison with the same period last year, this shows a decrease of 18.5%. Although the situation with the spread of coronavirus gives reason to believe that the sales will continue to remain at a lower levels in the short term, compared to the previous period, we are optimistic that consumption will revert back to prepandemic volumes in the long term.

Improved service reliability and customer service

The quality of tap water continued to meet the high standards throughout the year and during the 3rd quarter of 2020. 99.8% of water samples taken during the first 9 months this year, met all of the strict quality requirements. We ensure the excellent quality of drinking water in our water network, by efficient management of our water treatment processes, frequent sampling and the proactive maintenance of the wider water network.

The service reliability indicators also remain high. The average water disruption time for the first 9 months of 2020 was just 2 hours and 59 minutes. The number of unplanned interruptions was 279, which is a 7% reduction year-on-year. 90.32% of all interruptions to customers, lasted less than 5 hours, which again is an improved performance over last year.

During the first nine months of 2020, the level of leakages in our water network remained at a record low level of 12.5%. The number of sewer blockages dropped by approximately 15% in the 9 months, compared to the same period last year. The number of sewer collapses has decreased by a quarter year-on-year. This is a reflection of the Company's targeted maintenance activities and strategic investments.

The final treated effluent at Paljassaare Wastewater Treatment Plant has been 100% compliant with all quality requirements throughout the first 9 months of 2020.

In the 3rd quarter, we started the reconstruction of the water main on Punase Street, which is one of our key investments this year. The completion of these works will enhance the reliability of water supply service provided to more than 100,000 residents in Lasnamäe and Maardu areas. Reconstruction of the mechanical treatment stage at Paljassaare wastewater treatment plant also continues to progress, and is one of the largest investments made by the Company in the last decade.

Besides outstanding operational performance, the Company has continued to deliver high standards of service to its customers. The number of customer contacts generally serves as an indicator of the quality of customer service provided by a water company, as the smoothly running service leads to reduced need to make contact with the Company. The fact that the customers have contacted us 17% less in connection with the most frequent subjects such as water quality, pressure and sewer blockages during the nine months of 2020 year-on-year, is a positive trend. Customer complaints have also significantly reduced and in particular those linked to the taste or odour of chlorine. We also monitor the timeliness of our notifications. In 99.2% of all occasions, we managed to notify our customers at least an hour before the water interruptions which were caused by an unexpected need to repair the pipes. This result shows an improvement over last year.

In order to prevent the spread of coronavirus and to ensure a secure supply of vital services, we have changed the way we operate, by remote working where possible, and the introduction of shift patterns to limit the interaction of employees. Sadly, we have had to postpone the "Open Door Days" at our treatment facilities, which have become a long-time and popular tradition for Tallinners. Once the pandemic situation eases, we will of course revert back to arranging these important events, which also promote and support our environmental activities.

OPERATIONAL INDICATORS FOR NINE MONTHS OF 2020

Indicator	Unit	2020	2019	2018
Compliance of water quality at the customers' tap	%	99.8	99.1	99.9
Water loss in the water distribution network	%	12.5	12.5	13.9
Average duration of water interruptions per property in hours	h	2.99	2.83	3.18
Number of sewer blockages	No	338	397	443
Number of sewer collapses	No	61	82	65
Wastewater treatment compliance with environmental standards	%	100.0	100.0	100.0
Number of customer complaints	No	36	123	115
Number of customer contacts regarding water quality	No	270	360	205
Number of customer contacts regarding water pressure	No	245	343	348
Number of customer contacts regarding blockages and discharge of storm water	No	687	749	759
Responding written customer contacts within at least 2 workdays	%	100.0	100.0	100.0
Cases of failed promises	No	0	6	4
Notification of unplanned water interruptions at least 1 h before	%	99.2	96.9	96.6



Karl Heino Brookes

Chairman of the Management Board

FINANCIAL HIGHLIGHTS OF THE 3rd QUARTER OF 2020

Economic environment has significantly changed in the world and in Estonia resulting from ongoing coronavirus pandemic. The virus started to spread again more actively at the end of summer, which makes it necessary to control it with additional restrictions. It is difficult to predict the scale of new outbreak and the consequent economic impact, according to the Bank of Estonia forecast it is probable that the economy will shrink this year by between 5.7% and 2.0% and next year change in GDP will be between -4.2% and +4.5%. Assuming that the restrictions are less strict in Estonia and elsewhere than they were in the spring, the economy will shrink by 4% in 2020 and then grow by 0.2% in 2021. Growth would in this case be expected to accelerate in 2022. At the time of preparing the report it is known that among other factors, the pandemic has impacted the Company's revenues and profit, being lower compared to the same period in 2019. Although it is not possible to objectively predict the overall impact of the coronavirus pandemic on the Company's revenues and financial results, as there are lots of uncertainties in further developments of the pandemic and resulting economic impacts.

The Group's sales revenues during the 3rd quarter of 2020 were €13.28 million, being down by 19.5% or €3.21 million compared to the same period in 2019.



The gross profit in the 3rd quarter of 2020 was €5.80 million, showing a decrease of 35.0% or €3.12 million. The decrease in gross profit was fully related to lower revenues as the total cost of goods and services sold stayed at the same level as in comparative period. The revenues were mainly impacted by decrease in water and wastewater revenues from private and commercial customers within the service area, which were mostly affected by new lower tariffs from 1/12/2019, accompanied by decrease in consumption of commercial customers, which was related to pandemic.

The operating profit was €5.77 million, showing a decrease of 23.3% or €1.75 million. In addition to above-mentioned changes in gross profit, the operating profit was impacted by €1.20 million positive change in the provision formed for the possible third-party claims. The operating profit for the 3rd quarter of 2020 before the impact resulted from the change of provision formed for the possible third-party claims was €4.56 million, compared to €7.52 million operating profit in the 3rd quarter of 2019, being lower by 39.3% or €2.96 million year-on-year.

The net profit for the 3rd quarter of 2020 was €5.64 million, showing a decrease of 23.1% or €1.70 million. The net profit was mainly impacted by above-mentioned changes in the operating profit, accompanied by lower net financial expenses. The changes in the financial expenses were influenced by lower interest expense. The net profit for the 3rd quarter of 2020 without the impact resulted from the change of the fair value of swap contracts and the change of provision for the possible third-party claims was €4.39 million compared to €7.29 million net profit in 2019, being lower by 39.8% or €2.90 million year-on-year.

MAIN FINANCIAL INDICATORS

	3 rd quarter		Change	g	Change			
€ million, except key ratios	2020	2019	2018	2020/ 2019	2020	2019	2018	2020/ 2019
Sales	13.28	16.49	16.49	-19.5%	13.28	16.49	16.49	-18.5%
Gross profit	5.80	8.92	8.59	-35.0%	5.80	8.92	8.59	-36.1%
Gross profit margin %	43.69	54.12	52.10	-19.3%	43.69	54.12	52.10	-21.6%
Operating profit before depreciation and amortisation	7.35	9.01	8.73	-18.5%	7.35	9.01	8.73	-18.9%
Operating profit before depreciation and amortisation	55.00	54.00	50.05	4.00/	55.00	54.00	50.05	0.50/
margin %	55.33	54.63	52.95	1.3%	55.33	54.63	52.95	-0.5%
Operating profit	5.77	7.52	7.31	-23.3%	5.77	7.52	7.31	-23.7%
Operating profit - main business	5.44	7.19	7.07	-24.4%	5.44	7.19	7.07	-24.5%
Operating profit margin %	43.43	45.60	44.31	-4.8%	43.43	45.60	44.31	-6.4%
Profit before taxes	5.64	7.33	7.14	-23.1%	5.64	7.33	7.14	-22.9%
Profit before taxes margin %	42.45	44.47	43.28	-4.6%	42.45	44.47	43.28	-5.3%
Net profit	5.64	7.33	7.14	-23.1%	5.64	7.33	7.14	-32.5%
Net profit margin %	42.45	44.47	43.28	-4.6%	42.45	44.47	43.28	-17.2%
ROA %	2.24	2.89	2.97	-22.4%	2.24	2.89	2.97	-33.7%
Debt to total capital employed %	57.73	59.29	59.89	-2.6%	57.73	59.29	59.89	-2.6%
ROE %	5.42	7.27	7.58	-25.5%	5.42	7.27	7.58	-37.1%
Current ratio	3.66	5.14	4.99	-28.8%	366	5.14	4.99	-28.8%
Quick ratio	3.62	5.10	4.96	-29.0%	3.62	5.10	4.96	-29.0%
Investments into fixed assets	5.92	4.66	4.29	27.1%	13.77	10.76	7.36	100.0%
Payout ratio %	na	72.05	62.11		na	72.05	62.11	

Gross profit margin – Gross profit / Net sales

Operating profit before depreciation and amortisation – Operating profit + depreciation and amortisation

Operating profit before depreciation and amortisation margin – Operating profit before depreciation and amortisation / Net sales

Operating profit margin – Operating profit / Net sales

Net profit margin – Net profit / Net sales

ROA - Net profit / Average Total assets for the period

Debt to Total capital employed - Total liabilities / Total capital employed

ROE - Net profit / Average Total equity for the period

Current ratio - Current assets / Current liabilities

Quick ratio - (Current assets - Stocks) / Current liabilities

Payout ratio - Total Dividends per annum/ Total Net Income per annum

Main business – water services related activities, excl. connections profit and government grants, construction services, doubtful debt

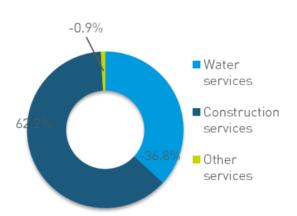
FINANCIAL RESULTS FOR THE 3rd QUARTER OF 2020

Statement of comprehensive income

SALES

As on 18/10/2019 the Competition Authority approved the tariffs of the AS Tallinna Vesi and new tariffs were applicable starting from 1/12/2019, the changes in the 3rd quarter of 2020 from main activities revenues, i.e. from sales of water and wastewater services, were driven by lower tariffs from main service area, accompanied by changes in water services consumption related to coronavirus outbreak. According to Estonia's macroeconomic forecast, we expect in a short-term a decrease in our water services consumption also in next quarters. In the long-term future, the Company does not expect significant changes in the water services consumption.

Group's total sales



In the 3rd quarter of 2020, the **Group's total sales** were €13.28 million, showing a decrease by 19.5% or €3.21 million year-on-year. 85.8% of sales comprise of water services within and outside of the service area, 12.9% from construction services and 1.4% from other services. The construction services sales are more seasonal, and the Company continues to seek possibilities to keep and to grow these services revenues.

	3 rd quarter				iance 0/2019
€ thousand	2020	2019	2018	€	%
Water supply service	1,971	3,537	3,499	-1,566	-44.3%
Wastewater disposal service	2,929	2,893	2,823	36	1.2%
Total from private customers	4,900	6,430	6,322	-1,530	-23.8%
Water supply service	1,853	3,009	2,969	-1,156	-38.4%
Wastewater disposal service	1,860	2,282	2,312	-422	-18.5%
Total from commercial customers	3,713	5,291	5,281	-1,578	-29.8%
Water supply service	396	415	381	-19	-4.6%
Wastewater disposal service	823	766	722	57	7.4%
Storm water disposal service	57	67	43	-10	-14.9%
Total from outside service area customers	1,276	1,248	1,146	29	2.3%
Storm water treatment and disposal and fire hydrants service	1,145	888	807	257	28.9%
Overpollution charges and discharging	351	412	276	-61	-14.8%
Total from water services	11,385	14,269	13,832	-2,884	-20.2%
Construction services	1,709	2,067	2,495	-358	-17.3%
Other services	182	151	167	31	20.5%
TOTAL REVENUE	13,276	16,487	16,494	-3,211	-19.5%

Sales from water services were €11.38 million, showing a 20.2% or €2.88 million decrease compared to the 3rd quarter of 2019, resulting from the changes in the tariff and sales volumes as described below:

- There has been a decrease in private customers' sales of 23.8% to €4.90 million, driven mainly by on average 27% lower tariffs from 1/12/2019. The decrease from tariff was partly balanced by higher customer consumption volumes from apartment blocks, which is our biggest private customer group, and private houses segment. The total impact from change of tariffs was -€1.77 million and from consumption +€0.25 million. Higher consumption from private customers was mainly related to coronavirus outbreak as approximately 1/3 of Estonian are in home offices and to vacation period in summer months.
- Sales to commercial customers within the service area decreased by 29.8% to €3.71 million driven by on average 15% lower tariffs from 1/12/2019 and on average 18% lower consumption of water services. The commercial customer sales were impacted by pandemic as hotels and spas and entertainment facilities were operating with lower number of visitors and less people were working in offices. The impact on commercial customers revenues from consumption was -€0.93 million and from change of tariffs -€0.65 million.
- Sales to customers outside the main service area increased by 2.3% to €1.28 million, which was also impacted by change of tariffs from 1/12/2019, balanced partly by an increase in water and stormwater services consumption. The total impact from change of tariffs was -€0.09 million and from consumption +€0.12 million.
- Sales from the operation and maintenance of the main service area storm water and fire hydrant system amounted to €1.15 million, showing an increase of 28.9% or €0.26 million compared to the same period in 2019, driven mainly by 34% higher storm water volumes, accompanied by higher hydrant services revenues and balanced by lower costs per stormwater m³.

 Overpollution charges and discharging revenues received have decreased by 14.8% to €0.06 million.

Sales of **construction services** were €1.71 million, decreasing by 17.3% or €0.36 million year-on-year. The decrease was mainly related to lower pipe construction services revenues, balanced slightly by higher road construction revenues. The change is partly impacted by coronavirus pandemic due to delay in new developments in Tallinn, whilst some big projects won by the Company in 2019 in Tallinn and other parts of Estonia continued also in the 3rd quarter.

COST OF GOODS AND SERVICES SOLD AND GROSS PROFIT

The cost of goods and services sold amounted to €7.47 million in the 3rd quarter of 2020, being at the same level compared to the equivalent period in 2019. The changes were influenced by higher staff and other purchase costs for goods and services, whilst construction services related costs and electricity and chemicals costs were lower.

	3	rd quarter		Variance 2	2020/2019
€ thousand	2020	2019	2018	€	%
Water abstraction charges	-307	-310	-298	3	1.0%
Chemicals	-389	-421	-468	32	7.6%
Electricity	-727	-773	-626	46	6.0%
Pollution tax	-208	-194	-204	-14	-7.2%
Total direct production costs	-1,631	-1,698	-1,596	67	3.9%
Staff costs	-1,649	-1,546	-1,453	-103	-6.7%
Depreciation and amortisation	-1,389	-1,313	-1,261	-76	-5.8%
Construction services	-1,388	-1,767	-2,237	379	21.4%
Other costs of goods/services sold	-1,419	-1,241	-1,353	-178	-14.3%
Other costs of goods/services sold total	-5,845	-5,867	-6,304	22	0.4%
Total cost of goods/services sold	-7,476	-7,565	-7,900	89	1.2%

Total direct production costs (water abstraction charges, chemicals, electricity and pollution tax expenses) amounted to €1.63 million, showing a 3.9% or €0.06 million decrease compared to the equivalent period in 2019. Changes in direct production costs came from a combination of changes in prices and in treated volumes, that affected the cost of goods sold together with the following additional factors:

- Chemicals costs decreased by 7.6% to €0.39 million, driven mainly by on average 30% lower price of methanol, accompanied by lower usage of polymers and coagulant in wastewater treatment to remove sludge and phosphorus, worth +€0.04 million, +€0.02 million and +€0.01 million respectively. Lower costs from wastewater treatment were partly balanced by higher usage of chlorine and coagulant in water treatment process, worth -€0.08 and -€0.06 million respectively.
- Electricity costs decreased by 6% to €0.73 million, driven mainly by lower usage of electricity
 in wastewater treatment process and in water treatment area, worth +€0.03 million, +€0.01
 million respectively.
- Pollution Tax cost has increased by 7.2% to €0.21 million, due to new Water permit from 2019 Q4.

Other costs of goods sold (staff costs, depreciation, construction services related costs and other costs of goods sold) amounted to €5.84 million, having decreased by 0.4% or €0.02 million. The decrease was influenced by lower construction services related costs and balanced by higher staff expense and other costs of goods and services sold due following reasons:

- Staff costs increased by 6.7% to €1.65 million. It was driven by higher number of staff (10 full time employees more than in the 3rd quarter of 2019) and change of salaries from the beginning of the year for all employees by CPI.
- Depreciation costs increased by 5.8% to €1.39 million, being mainly impacted by higher expense of right-of-use assets related to new jet wash machine purchase and reviewed useful lifetime of some technological facilities related to reconstruction of wastewater mechanical treatment.
- Construction services costs decreased by 21.4% to €1.39 million, mainly due to lower construction services revenues mentioned earlier.
- Other costs of goods/services sold increased by 14.3% to €1.42 million, mainly because
 of higher asset maintenance costs.

As a result of all above the **Group's gross profit** for the 3rd quarter of 2020 was €5.80 million, showing a decrease of 35% or €3.12 million, compared to the gross profit of €8.92 million for the comparative period of 2019.

ADMINISTRATIVE AND MARKETING EXPENSES, OTHER INCOME AND EXPENSES

Administrative and marketing expenses amounted to €1.22 million, having increased by 0.7% or €0.08 million.

Other income and expenses amounted to net income of €1.18 million, compared to net expense of €0.19 million in comparative period. The change was mostly impacted by €1.2 million positive change in provision formed for potential third party claims compared to no change in 2019, accompanied by higher estimated losses from receivables by €0.09 million. The provision takes into account 27 months (in 2019 year end 3 years or 36 months) of possible difference in the prices between the tariffs approved by the City of Tallinn in 2010 and the best understanding of CA methodology. Still, the Company does not consider itself liable to customers for any claims related to the tariffs applied until the new tariffs were approved by the CA. See additional information in Note 6 to the abbreviated accounts.

OPERATING PROFIT

As a result of the factors listed above the Group's **operating profit** for the 3rd quarter of 2020 amounted to €5.77 million, being 23.3% or €1.75 million lower than in the corresponding period of 2019. Eliminating the effect of the change of provision for the possible third-party claims the operating profit for the 3rd quarter of 2020 and 2019 would have been €4.56 million and €7.52 million, being lower by 39.3% or €2.96 million year-on-year.

FINANCIAL EXPENSES

The Group's net financial income and expenses have resulted a net expense of €0.13 million, compared to net expense of €0.19 million in the 3rd quarter of 2019. The decrease was impacted by lower interest costs that were related to lower interest margin of 2019 NIB loan agreement.

The standalone swap agreements have been signed to mitigate the long-term floating interest risk. The interest swap agreements are signed for €37.5 million and will end in November 2020, €52,05 million are with floating interest rate. At this point in time the estimated fair value of the swap contracts is negative, amounting to €0.03 million. Effective interest rate of loans (incl. swap interests) in the 3rd quarter of 2020 was 0.77%, amounting to interest costs of €0.18 million, compared to the effective interest rate of 1.0% and the interest costs of €0.24 million in the 3rd quarter of 2019.

PROFIT BEFORE TAXES AND NET PROFIT

The Group's **net profit** for the 3rd quarter of 2020 was €5.64 million, being 23.1% or €1.7 million lower than for the comparative period of 2019. The decrease in net profit was mainly impacted by changes in operating profit, worth -€1.75 million. Eliminating the effects of the change of the fair value of swap contracts and the change of provision for the possible third-party claims, the Group's net profit for the 3rd quarter of 2020 would have been €4.39 million compared to net profit of €7.29 million in 2019, showing a decrease of 39.8% or €2.90 million year-on-year.

FINANCIAL RESULTS FOR THE NINE MONTHS OF 2020

Statement of comprehensive income

SALES

During the nine months of 2020 the **Group's total sales** were €38.55 million, showing a decrease by 18.5% or €8.76 million year-on-year. **Sales from water services** for nine months of 2020 were 34.15 million, decreasing by 20.3% or €8.68 million year-on-year. 88.6% of sales comprise of sales of water services within and outside of the service area, 10.2% from construction services and 1.3% from other services.

	9 months				ance 0/2019
€ thousand	2020	2019	2018	€	%
Water supply service	6,046	10,698	10,579	-4,652	-43.5%
Wastewater disposal service	8,982	8,753	8,599	229	2.6%
Total from private customers	15,028	19,451	19,178	-4,424	-22.7%
Water supply service	5,327	8,754	8,835	-3,426	-39.1%
Wastewater disposal service	5,485	6,914	7,112	-1,429	-20.7%
Total from commercial customers	10,812	15,668	15,947	-4,856	-31.0%
Water supply service	1,179	1,231	1,086	-52	-4.2%
Wastewater disposal service	2,458	2,351	2,143	107	4.6%
Storm water disposal service	216	277	211	-60	-21.7%
Total from outside service area customers	3,853	3,859	3,440	-6	-0.2%
Storm water treatment and disposal and fire hydrants service	3,572	2,849	2,483	723	25.4%
Overpollution charges and discharging	883	1,006	733	-123	-12.2%
Total from water services	34,148	42,833	41,782	-8,685	-20.3%
Construction services	3,914	4,062	4,335	-148	-3.6%
Other services	483	406	434	77	19.0%
TOTAL REVENUE	38,545	47,301	46,550	-8,756	-18.5%

During the nine months of 2020 there has been a decrease in **sales to private customers** by 22.7% to €15.03 million that is mainly related to the change of water services tariffs from 1/12/2019, accompanied by increase in consumption, worth -€5.45 million and +€1.03 million respectively. Higher sales in domestic customer consumption volumes came mainly from apartment blocks, which is also our biggest private customer group, and were accompanied by individual houses, worth in total +€0.77 million.

Also the **sales to commercial customers** within the service area has decreased by 31.0% to €10.81 million. The decrease is related to the change of water services tariffs from 1/12/2019, accompanied by decrease in consumption, worth -€1.86 million and -€3.00 million respectively. Lower sales in commercial customers is related to decrease in the sales of all commercial customer segments by reasons mentioned the in the 3rd quarter results, worth in total -€4.86 million.

Sales to **customers outside the main service area** decreased by 0.2% to €3.85 million, being impacted by a decrease in the sales of water and storm water services and water supply services and were partly balanced by higher wastewater service revenues, being also mainly impacted by changes of tariffs, balanced by higher water and stormwater volumes.

Sales from the operation and maintenance of the main service area storm water and fire hydrants system in the nine months of 2020 amounted to €3.57 million, showing an increase of 25.4% or €0.72 million year-on-year, driven mainly by 27% higher storm water volumes, balanced partly by lower cost per m³.

Overpollution charges and discharging revenues received have decreased by 12.2% to €0.88 million.

Sales of **construction services** were €3.91 million, decreasing by 3.6% or €0.15 million year-onyear. The decrease was mainly related to lower pipe construction service as the Company continued some major projects in Tallinn and other parts of Estonia, won in 2019, and had a setback in revenues in the 3rd quarter of 2020 because of reasons mentioned in the 3rd quarter results.

COST OF GOODS AND SERVICES SOLD AND GROSS AND OPERATING PROFITS

		9 months	Variance 2020/2019		
€ thousand	2020	2019	2018	€	%
Water abstraction charges	-919	-904	-892	-15	-1.7%
Chemicals	-1,152	-1,256	-1,249	104	8.3%
Electricity	-2,502	-2,594	-2,082	92	3.5%
Pollution tax	-792	-788	-715	-3	-0.4%
Total direct production costs	-5,364	-5,542	-4,938	178	3.2%
Staff costs	-5,314	-4,895	-4,677	-419	-8.6%
Depreciation and amortisation	-4,065	-3,951	-3,812	-113	-2.9%
Construction services	-3,188	-3,441	-3,832	252	7.3%
Other costs of goods/services sold	-4,022	-3,498	-3,480	-524	-15.0%
Other costs of goods/services sold total	-16,589	-15,785	-15,801	-804	-5.1%
Total cost of goods/services sold	-21,954	-21,327	-20,739	-627	-2.9%

During the nine months of 2020 **the cost of goods and services sold** amounted to €21.95 million, increasing by 2.9% or €0.63 million compared to the equivalent period in 2019. **Total direct production costs** (water abstraction charges, chemicals, electricity and pollution tax expenses) amounted to €5.36 million, showing a 3.2% or €0.18 million decrease compared to the equivalent period in 2019. Changes in direct production costs came from a combination of changes in prices and in treated volumes that affected the cost of goods sold together with the following additional factors:

- Water abstraction charges increased by 1.7% to €0.92 million, driven mainly by higher abstracted water volumes to water treatment process.
- Chemicals costs decreased by 8.3% to €1.15 million, driven mainly by on average 33% lower price of methanol, accompanied by lower usage of methanol and coagulant in wastewater treatment to remove Nitrogen and Phosphorus, worth +€0.13 million and +€0.03 million respectively. Lower costs from wastewater treatment were partly balanced by higher usage of coagulant in water treatment process, worth -€0.07 million.
- Expenses for Electricity dropped by 3.5% or €0.09 million resulting in costs worth of €2.50 million mainly due to lower usage of electricity in wastewater treatment plant.

Other costs of goods sold (staff costs, depreciation, construction and asphalting services costs and other costs of goods sold) amounted to €16.59 million, having increased by 5.1% or €0.80 million. The increase in other costs of goods sold were mainly driven by 15.0% higher other costs of goods and services sold which amounted to €4.02 million and 8.6% higher staff costs amounting to €5.31

million by the same reasons mentioned in the 3rd quarter results. It was also accompanied by 7.3% lower construction services related costs amounting to €3.19 million.

The **Group's gross profit** for the nine months of 2020 was €16.59 million, showing a decrease of 36.1% or €9.38 million compared to the comparative period of 2019. The **Group's operating profit** for the nine months of 2020 amounted to €16.03 million, being 23.7% or €4.99 million lower than in the corresponding period of 2019, being mainly impacted by lower water services revenues from main service area because of new tariff valid from 1/12/2019 and lower commercial customer consumption, change of provision for the possible third-party claims mentioned in the 3rd quarter results and lower tariff dispute related legal costs resulting from the ICSID award in June 2019 according to which the Company was liable to pay for 25% of Estonian legal costs related to this matter. Eliminating the effect of the change of provision for the possible third-party claims the operating profit for 2020 and 2019 would have been €12.42 million and €21.01 million, being lower by 40.9% or €8.60 million year-on-year.

FINANCIAL EXPENSES

The Group's net financial income and expenses have resulted a net expense of €0.33 million, compared to net expense of €0.66 million in the nine months of 2019. The decrease was impacted by lower interest costs and higher positive change in the fair value of the swap contracts year-on-year, worth €0.18 million and €0.13 million respectively.

PROFIT BEFORE TAXES AND NET PROFIT

The **Group's profit before taxes** for the nine months of 2020 were €15.70 million, being 22.9% or €4.65 million lower than for the relevant period of 2019. The **Group's net profit** for the nine months of 2020 were €11.34 million, being 32.5% or €5.47 million lower than for the equivalent period of 2019. Eliminating the effects of the change of the derivatives fair value and the change of provision for the possible third-party claims the Group's net profit for the nine months of 2020 would have been €7.54 million, showing a decrease by 55.0% or €9.22 million year-on-year.

Statement of financial position

In the nine months of 2020 **the Group invested into fixed assets** €13.77 million. As of 30/09/2020, non-current tangible assets amounted to €199 million and total non-current assets amounted to €199.44 million (30/09/2019: €186.15 million and €186.75 million respectively).

Compared to the year end of 2019 the trade receivables, accrued income and prepaid expenses have shown a decrease in the amount of $\{0.41 \text{ million to } \{0.83 \text{ million.} \}$ Decrease mainly derives from lower water and construction services related trade receivables, balanced partly by higher accrued income, by $\{0.44 \text{ million, } \{0.04 \text{ million and } \{0.04 \text{ million respectively.} \}$ The collectability rate continues to be high at 99.64% level, as of September 2019 the collectability rate was 99.79%.

Current liabilities have increased by €1.32 million to €14.57 million compared to the year end of 2019, mainly deriving from investments related trade payables.

Deferred income from connection fees has grown compared to the end of 2019 by €2.21 million to €33.28 million.

Provision for possible third-party claims has decreased compared to the end of 2019 by €3.61 million to €10.83 million by changes mentioned in the section of 3rd quarter Other income and expenses results. More detailed information about the provision is presented in Note 6 to the financial statements.

The Group's **loan balance** has decreased slightly, being €89.55 million. In May 2019 the Company started to pay back old NIB loan with 11 equal semi-annual repayments. The weighted average loan interest risk margin is 0.66%.

The Group has a **Total debt to assets** level of 57.73%, in range of 55%-65%, reflecting the Group's equity profile. In comparative period of 2019, the total debt to assets ratio was 59.29%.

Cash flow

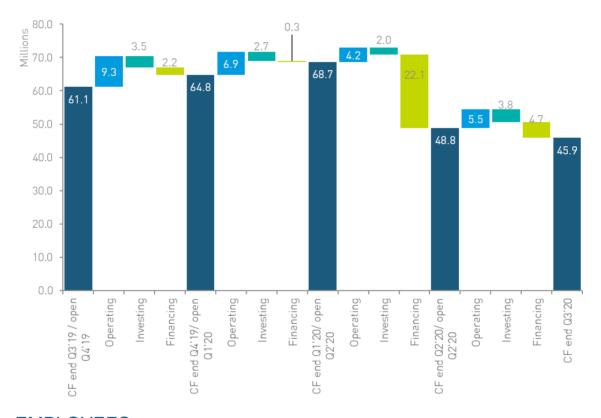
As of 30/09/2020, the cash position of the Group is strong. At the end of September 2020, the cash balance of the Group stood at €45.87 million, which is 18.1% of the total assets (30/09/2019: €61.12 million, forming 23.8% of the total assets).

The biggest contribution to the cash flows comes from main operations. During the nine months of 2020, the Group generated €16.67 million of **cash flows from operating activities**, a decrease of €8.03 million compared to the corresponding period in 2019. Underlying operating profit continues to be the main contributor to operating cash flows.

In the nine months of 2020 the result of **net cash flows from investing activities** was a cash outflow of €8.43 million, an increase of €4.52 million compared to the cash outflow of €3.91 million in the nine months of 2019. This is made up as follows:

- The cash outflows from investments in fixed assets have increased by €3.97 million compared to 2019 amounting to €10.11 million.
- The compensations received for the construction of pipelines were €1.62 million, showing a decrease of €0.58 million compared to the same period of 2019.

In the nine months of 2020 **cash outflow from financing activities** amounted to €27.14 million, increasing by €5.71 million compared to the same period in 2019. The change was mainly related to higher dividend payment, balanced partly by lower interest payments, by +€4.92 million and -€0.25 million respectively.



EMPLOYEES

We believe it is important to treat our employees equally, involve them in the decision-making process and to inform them regularly. We consider the involvement of our staff in the decision-making process instrumental for them to understand and be able to support the Company in its pursuits. Our staff can vary to a large degree in age, nationality, nature of work and in many other aspects. This requires us to be resourceful and flexible in our communication with the staff in order to involve, engage and listen to them. This is done using several opportunities and channels of communication, such as regular staff meetings with the management, information boards, intranet, informative letters, team events and a quarterly internal newsletter. Estonian is not a communication language for quite a number of our staff. Therefore, we organize Estonian classes at the Company's expense to make the staff, whose mother tongue is not Estonian, also feel as part of our unified team. At the same time, we provide the majority of important information also in Russian.

We have described our human resource policies. We follow equality principles in selecting and managing people, which translates into providing, when feasible, equal opportunities to everyone. Understanding and appreciating the diversity of our staff, we ensure, that everyone is treated fairly

and equally and they have access to the same opportunities as is reasonable and practicable. We aim to ensure, that no employees are discriminated against due to, but not exclusive to age, gender, religion, cultural or ethnic origin, disability, sexual orientation or marital status.

Considering the spread of coronavirus, it is even more important than usual for us to keep our employees informed about developments in the company. We use various channels for doing that (listed above). In addition to the traditional channels of information, we also prepared a video in both Estonian and Russian about the related rearrangements in the company and distributed it among the staff.

The corona crisis has significantly changed the daily working arrangements in our company, and many employees began to perform their tasks remotely. Currently, working remotely has become a part of our daily lives. To support our employees, we have put in place the "Remote Working Rules" summarising the key topics. Another document "Risk Assessment for Remote Working" has been prepared as a tool used in assessing the risks at the place where remote work is performed. Both documents are reviewed and discussed with managers as well as signed by each employee working remotely. Furthermore, various useful documents of supporting information are available in the company's Intranet under the section "Remote Work". The implementation of remote working in the company was also one of the key subjects raised in the 2020 Employee Satisfaction Survey.

At the end of the 3rd quarter of 2020, the total number of employees was 335 compared to 325 at the end of the same period in 2019. The full time equivalent (FTE) was respectively 320 in 2020 compared to the 311 in 2019. Average number of employees during the nine months was 331 in 2020 and 320 in 2019 respectively.

By gender, employee allocation was as follows:

	As of 30/09/2020			As of 30/	09/201	9
	Women	Men	Total	Women	Men	Total
Group	91	244	335	92	233	325
Management Team	14	18	32	14	14	28
Executive Team	4	5	9	4	4	8
Management Board	1	2	3	1	2	3
Supervisory Board	1	8	9	1	8	9

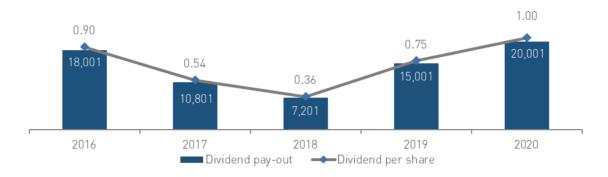
The total salary costs were €2.22 million for the 3rd quarter of 2020, including €0.05 million paid to Management and Supervisory Council members (excluding social taxes). The contingent liability in case the Council should want to replace the current Management Board members is €0.09 million.

DIVIDENDS

Dividend allocation to the shareholders is recorded as a liability in the financial statement of the Company at the time when the profit allocation and dividend payment is confirmed by the annual general meeting of shareholders.

Every year the Supervisory Council evaluates the proposal of the dividends to be paid out to the shareholders and approves it to be presented to the voting to the Annual General Meeting of shareholders, considering all circumstances. In the Annual General Meeting held on 28/05/2020, the Supervisory Board proposed to pay out €1.00 per A-share and €600 per B-share, which is equal to 72.0% of earnings per share in 2019. The proposal was approved by Annual General Meeting and the dividend payout was made on 26/06/2020.

Dividend payouts in last five years have been as follows:



Dividend policy

ASTV aims to distribute 50%-80% of the annual profit as dividends. Dividend payments shall be assessed annually considering ASTV's earnings, investment needs, liquidity position and long-term financial objectives.

SHARE PERFORMANCE

AS Tallinna Vesi is listed on Nasdaq Baltic Main List with trading code TVEAT and ISIN EE3100026436.

As of 30/09/2020, AS Tallinna Vesi shareholders, with a direct holding over 5%, were:

- United Utilities (Tallinn) BV (35.3%)
- City of Tallinn (34.7%)

During the nine months of 2020 the shareholder structure has been relatively stable compared to the end of 2019. At the end of the 3rd quarter of 2020, the pension funds shareholding has slightly decreased, being 0.69% of the total shares compared to 0.97% at the end of 2019.

At 30/09/2020, the closing price of AS Tallinna Vesi share was €12.70, which is 3.79% (2019: -0.46%) lower compared to the closing price of €13.20 at the end of the previous quarter. During the 3rd quarter the OMX Tallinn index decreased by 5.17% (2019: -1.54%).

In nine months of 2020, 18,094 deals with the Company's shares were concluded (2019: 3,096 deals) during which 1.213 million shares or 6.1% of total shares exchanged their owners (2019: 499 thousand shares or 2.5%).

The turnover of the transactions was €9.65 million higher than in 2019 comparative period, amounting to €15.05 million.





CORPORATE STRUCTURE

As of 30/09/2020, the Group consisted of 2 companies. The subsidiary Watercom OÜ is wholly owned by AS Tallinna Vesi and consolidated into the results of the Company.

CORPORATE GOVERNANCE

SUPERVISORY COUNCIL

Supervisory Council organises and arranges the management of the Company and supervises the activities of the Management Board. According to AS Tallinna Vesi's articles of association Supervisory Council consists of 9 members, who are elected or appointed for two years. The following change took place in the Supervisory Council members in the 3rd quarter of 2020: On 1/09/20, Mr Thomas Wright Lissett was appointed as a member of Supervisory Council with the term until 1/09/22 due to ended term of Supervisory Council member Mr Keith Haslett.

Supervisory Council has established three committees to advise Supervisory Council on audit, remuneration and corporate governance matters.

Further information about the Supervisory Council and committees can be found in the note 15 to the financial statements as well as on the Company's webpage:

About us > Management board > Supervisory council

About us > Audit committee

About us > Principles of governance > Corporate governance report

MANAGEMENT BOARD

Management Board is a governing body, which represents and manages AS Tallinna Vesi in its daily operations in accordance with the legal requirements as well as the Articles of Association. The Management Board is required to act economically in the most efficient way taking into consideration the interest of the Company and its shareholders and to ensure the sustainable development of the Company in accordance with the set objectives and strategy.

To ensure that the Company's interests are met in the best way possible, the Management and Supervisory Boards are collaborating extensively. Meetings of Management Board and Supervisory Council members are held at least once a quarter. In those meetings the Management Board informs the Supervisory Council about all significant issues in Company's business operations, the fulfilment of the Company's short and long-term goals is discussed and the risks impacting them. Management

Board prepares a management report for every Supervisory Council meeting and submits it in advance with sufficient time for the Supervisory Council to study it.

According to the Articles of Association the Management Board consists of 2-5 members, who are elected for 3 years.

Starting from 1/01/2020, there are 3 members in the Management Board of AS Tallinna Vesi: Karl Heino Brookes (Chairman of the Board, with the powers of the Management Board Member until 21/03/2023), Aleksandr Timofejev (with the powers of the Management Board Member until 29/10/2021) and Kristi Ojakäär (with the powers of the Management Board Member until 1/01/2023).

Further information on the members of the Management Board can be found on the Company's website:

About us > Management board

Additional information:

Karl Heino Brookes
Chairman of the Management Board
+372 62 62 200
karl.brookes@tvesi.ee

MANAGEMENT CONFIRMATION

The Management Board has prepared the consolidated interim accounts of AS Tallinna Vesi (the Company) and its subsidiary OÜ Watercom (together the Group) in the form of consolidated condensed financial statements for the 9 months period of financial year 2020 ended 30 September 2020. The interim accounts have not been reviewed by the auditors.

The condensed financial statements for the period ended 30 September 2020 have been prepared following the accounting policies and the manner of presenting the information in line with the International Financial Reporting Standards as adopted by the EU. The condensed financial statements provide a fair presentation of the assets, liabilities, financial position and result of the operations and the cash flows of the Group.

The interim report gives a fair presentation of the main events that occurred during the 9 months of the financial year and of their effect on the condensed financial statements. It includes the description of the main risks and unclear aspects that can, based on the sensible judgement of the Management Board, have an impact on the Company during the remaining 3 months of the financial year.

The significant transactions with related parties are disclosed in the interim accounts.

Any subsequent events that materially affect the valuation of assets and liabilities and have occurred until the completion of the consolidated financial statements on 30 October 2020 have been considered in preparing the financial statements.

The Management Board considers AS Tallinna Vesi and its subsidiary to be going concern entities.

Karl Heino Brookes

Chairman of the Management Board Chief Executive Officer

Aleksandr Timofejev

Member of the Management Board Chief Operating Officer

Kristi Ojakäär

Member of the Management Board Chief Financial Officer

30 October 2020

Introduction and photos of the Management Board members are published at company's web page. https://tallinnavesi.ee/en/ettevote/management-board/

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

€ thousand		as of 30.9	eptember	as of 31 December
ASSETS	Note	2020	2019	2019
CURRENT ASSETS				
Cash and cash equivalents	3	45,868	61,125	64,775
Trade receivables, accrued income and prepaid			,	,
expenses		6,827	8,439	7,239
Inventories		695	539	504
TOTAL CURRENT ASSETS		53,390	70,103	72,518
NON-CURRENT ASSETS				
Property, plant and equipment	4	198,839	186,152	189,627
Intangible assets	5	598	594	710
TOTAL NON-CURRENT ASSETS		199,437	186,746	190,337
TOTAL ASSETS		252,827	256,849	262,855
LIABILITIES AND EQUITY				
CURRENT LIABILITIES				
Current portion of long-term lease liabilities		397	379	352
Current portion of long-term loans		3,631	3,631	3,631
Trade and other payables		7,757	6,719	6,718
Kris Derivatives		28	271	221
Prepayments		2,757	2,639	2,323
TOTAL CURRENT LIABILITIES		14,570	13,639	13,245
NON-CURRENT LIABILITIES				
Deferred income from connection fees		33,278	28,981	31,070
Leases		1,465	1,013	964
Loans		85,791	89,490	87,592
Derivatives		0	50	0
Provision for possible third party claims	6	10,832	19,068	14,442
Other payables		25	36	18
TOTAL NON-CURRENT LIABILITIES		131,391	138,638	134,086
TOTAL LIABILITIES		145,961	152,277	147,331
EQUITY				
Share capital		12,000	12,000	12,000
Share premium		24,734	24,734	24,734
Statutory legal reserve		1,278	1,278	1,278
Retained earnings		68,854	66,560	77,512
TOTAL EQUITY		106,866	104,572	115,524
TOTAL LIABILITIES AND EQUITY		252,827	256,849	262,855

Notes to the consolidated financial statements on pages 5 to 15 form an integral part of the condensed financial statements.

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

€ thousand		Quar	ter 3	9 mo	nths	for the year ended 31 December
	Note	2020	2019	2020	2019	2019
Revenue	7	13,276	16,487	38,545	47,301	63,423
Cost of goods and services sold	9	-7,476	-7,565	-21,954	-21,327	-29,470
GROSS PROFIT		5,800	8,922	16,591	25,974	33,953
Marketing expenses	9	-94	-89	-320	-297	-390
General administration expenses	9	-1,123	-1,120	-3,631	-4,408	-5,689
Other income (+)/expenses (-)	10	1,182	-195	3,387	-256	4,201
OPERATING PROFIT		5,765	7,518	16,027	21,013	32,075
Financial income	11	3	12	28	30	38
Financial expenses	11	-133	-199	-357	-691	-809
PROFIT BEFORE TAXES		5,635	7,331	15,698	20,352	31,304
Income tax on dividends	12	0	0	-4,355	-3,544	-3,544
NET PROFIT FOR THE PERIOD		5,635	7,331	11,343	16,808	27,760
COMPREHENSIVE INCOME FOR THE PERIOD		5,635	7,331	11,343	16,808	27,760
Kristi Ojakäär						
Equity holders of A-shares		5,634	7,330	11,342	16,807	27,759
B-share holder		0,60	0,60	0,60	0,60	0,60
Earnings per A share (in euros)	13	0,28	0,37	0,57	0,84	1,39
Earnings per B share (in euros)	13	600	600	600	600	600

Notes to the consolidated financial statements on pages 5 to 15 form an integral part of the condensed financial statements.

CONSOLIDATED STATEMENT OF CASH FLOWS

€ thousand			9 months	tor the year ended 31 December
CACH ELONG EDOM ODEDATINO ACTIVITIES	Note	2020	2019	2019
CASH FLOWS FROM OPERATING ACTIVITIES		1/007	01.010	22.075
Operating profit	/ 5 0 10	16,027	21,013	32,075
Adjustment for depreciation/amortisation	4,5,9,10	4,634	4,457	6,109
Adjustment for revenues from connection fees	10	-341	-277	-389
Other non-cash adjustments	6	-3,610	0	-4,624
Profit (-)/loss (+) from sale of property, plant and		4./	4.5.7	400
equipment, and intangible assets		-14	154	138
Change in current assets involved in operating activities		221	-843	391
Change in liabilities involved in operating activities		-249	195	318
TOTAL CASH FLOWS FROM OPERATING ACTIVITIES		16,668	24,699	34,018
CASH FLOWS USED IN INVESTING ACTIVITIES				
Acquisition of property, plant and equipment, and				
intangible assets		-10,114	-6,147	-10,441
Compensations received for construction of pipelines,				
incl connection fees		1,618	2,205	3,010
Proceeds from sale of property, plant and equipment, ar	nd intangible			
assets		32	7	24
Interest received		34	25	36
TOTAL CASH FLOWS USED IN INVESTING ACTIVITIES		-8,430	-3,910	-7,371
CASH FLOWS USED IN FINANCING ACTIVITIES				
Interest paid and loan financing costs, incl swap interes	ts	-519	-764	-1,056
Lease payments		-452	-306	-404
Kr Received loans		0	0	37,500
Repayment of loans		-1,818	-1,818	-41,136
Dividends paid	12	-19,888	-14,965	-14,965
Withheld income tax paid on dividends	12	-113	-36	-36
Income tax paid on dividends		-4,355	-3,544	-3,544
TOTAL CASH FLOWS USED IN FINANCING ACTIVITIES		-27,145	-21,433	-23,641
CHANGE IN CASH AND CASH EQUIVALENTS		-18,907	-644	3,006
CASH AND CASH EQUIVALENTS AT THE				
BEGINNING OF THE PERIOD	3	64,775	61,769	61,769
CASH AND CASH EQUIVALENTS AT THE END				
OF THE PERIOD	3	45,868	61,125	64,775

Notes to the consolidated financial statements on pages 5 to 15 form an integral part of the condensed financial statements.

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

€ thousand	Share capital	Share premium	Statutory legal reserve	Retained earnings	Total equity
as of 31 December 2018	12,000	24,734	1,278	64,753	102,765
Dividends	0	0	0	-15,001	-15,001
Comprehensive income for the period	0	0	0	27,760	27,760
as of 31 December 2019	12,000	24,734	1,278	77,512	115,524
as of 31 December 2018	12,000	24,734	1,278	64,753	102,765
Dividends	0	0	0	-15,001	-15,001
Comprehensive income for the period	0	0	0	16,808	16,808
as of 30 September 2019	12,000	24,734	1,278	66,560	104,572
as of 31 December 2019	12,000	24,734	1,278	77,512	115,524
Dividends	0	0	0	-20,001	-20,001
Comprehensive income for the period	0	0	0	11,343	11,343
as of 30 September 2020	12,000	24,734	1,278	68,854	106,866

Notes to the consolidated financial statements on pages 5 to 15 form an integral part of the condensed financial statements.

NOTES TO THE CONSOLIDATED UNAUDITED INTERIM FINANCIAL STATEMENTS

NOTE 1. ACCOUNTING PRINCIPLES

The condensed consolidated interim financial statements of the Group have been prepared in accordance with International Financial Reporting Standard IAS 34 Interim Financial Reporting as adopted by the European Union. The condensed interim financial statements do not contain all the information presented in the annual financial statements and should be read in conjunction with the Group's latest published annual financial statements as at and for the year ended 31 December 2019. Selected notes are included in interim financial statements to explain events and transactions that are significant to an understanding of the changes in the Group's financial position and performance since the last annual financial statements.

International Financial Reporting Standards (IFRS) Interpretation Committee agenda decision regarding deferred tax related to investments in subsidiaries

According to the paragraphs 52A and 57A of IAS 12 (International Accounting Standard 12), no current or deferred tax liability shall be recognised until a liability to pay dividends is recognised. In Estonia, such accounting principle has been applied consistently to all undistributed profits regardless of whether such profits arose in the parent or in a subsidiary.

In June 2020, IFRS Interpretation Committee made an agenda decision where it concluded that the principle set out in the paragraphs 52A and 57A of the Standard IAS 12 only applies to undistributed profits accumulated in a parent company and does not apply to undistributed profits accumulated in the subsidiaries. Instead, the principles described in the paragraphs 39-40 of the Standard IAS 12 should be followed in respect of undistributed profits in subsidiaries, explaining that the deferred tax shall be recognized for all taxable differences associated with investments in subsidiaries unless it is probable that the profits will not be distributed in the foreseeable future.

AS Tallinna Vesi is currently assessing the potential impact of the IFRS Interpretation Committee agenda decision on AS Tallinna Vesi's financial statements and will reflect the impact, if any, in the 2020 annual financial statements.

The Group presents the financial information in an interim report in the same format as it was presented in the annual financial statements of AS Tallinna Vesi for the year ended 31 December 2019, as described below.

CONSOLIDATED UNAUDITED INTERIM CONDENSED FINANCIAL STATEMENTS FOR THE 9 MONTHS PERIOD OF FINANCIAL YEAR 2020 ENDED 30 SEPTEMBER 2020

NOTE 2. CRITICAL ACCOUNTING ESTIMATES

The Group makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of material misstatements to the carrying amounts of assets and liabilities were the same as described in the last annual financial statements as at and for the year ended 31 December 2019, except for estimates addressed below:

- Management has developed estimates on the expected credit losses of trade receivables based on the best available information about past events, current conditions and forecasts of macroeconomic conditions related to Covid-19 outbreak. Trade receivables have been grouped based on shared credit risk characteristics and the days past due. The expected loss rates are based on the payment profiles of sales over a period of 12 months before 30 September 2020, respectively, and the corresponding historical credit losses experienced within this period. The historical loss rates are adjusted to reflect current and forward-looking information on macroeconomic factors affecting the ability of the customers to settle the receivables. The Group has identified the GDP and the unemployment rate of Estonia in which it sells its goods and services to be the most relevant factors, and has accordingly adjusted the historical loss rates based on expected changes in these factors. As at 30 September 2020, Management of the Group has assessed the expected credit loss related to Covid-19 outbreak to be €67 thousand. Estimated credit loss as at 30 September 2020 is provisional and to be revised as events unfold and further information becomes available on the level of disruption created by the Covid-19 outbreak in the longer term.
- Management has made an estimate with regards to possible third-party claims based on the maximum difference between revenues calculated with the tariffs established by the City of Tallinn in 2010 and the tariffs calculated according to the principles of methodology of tariffs approved on 18 October 2019 by the Competition Authority with the reservation to the possible fluctuation. The Company has acted in good faith and in reliance on promises by the previous regulator. Therefore, the Company does not consider itself liable to the customers for any claims related to the tariffs, which were applied before the new tariffs approved by the Competition Authority became effective on 1 December 2019.

The potential undiscounted payments by the Company in the future, if potential claims from customers were recognised by the courts, would amount to €27.1 million (as of 31 December 2019: €36.1 million). This estimate marks the maximum difference in between the tariffs approved by the City of Tallinn in 2010 and the tariffs based on the Company's estimation, with the reservation to the possible fluctuation, regarding past 27 months (as of 31 December 2019: 36 months), being the approximate remaining unexpired term of potential claims. The Management Board of the Company has assessed the potential liability resulting from such claims, if successful, to be €10.8 million (as of 31 December 2019: €14.4 million). As of 30 September 2020, no substantiated claims have been submitted. The Company will monitor the situation and thus adjusts the relevant provision on a rolling basis.

NOTE 3. CASH AND CASH EQUIVALENTS

	30 Septe	as of mber	as of 31 December
€ thousand	2020	2019	2019
Cash in hand and in bank	45,868	46,125	43,175
Short-term deposits	0	15,000	21,600
Total cash and cash equivalents	45,868	61,125	64,775

NOTE 4. PROPERTY, PLANT AND EQUIPMENT

€ thousand	Land and buildings	Facilities	Machinery and equipment	Construction in progress	Right-of- use assets	Right-of- use assets in progress	Total property, plant and equipment
as of 31 December 2018							
Acquisition cost	26,500	215,059	49,933	3,199	0	0	294,691
Accumulated depreciation	-7,114	-70,993	-37,399	0	0	0	-115,506
Net book value	19,386	144,066	12,534	3,199	0	0	179,185
Transactions in the period 1 Janu	ary 2019 - 31	Decembe	r 2019				
Reclassification on 1 January 2019 (IFRS 16)	0	0	-823	-26	1,525	26	702
Acquisition in book value	0	0	0	15,606	0	237	15,843
Write off and sale of property, plant and equipment in residual							
value	-7	-130			-37	0	-194
Reclassification	245	14,829		•	262	-262	-4
Depreciation as of 31 December 2019	-321	-3,342	-1,870	0	-372	0	-5,905
Acquisition cost	26,688	229,228		·	2,493	1	309,418
Kristi Ojakäär	-7,385	-73,805			-1,115		-119,791
Net book value	19,303	155,423	11,066	2,456	1,378	1	189,627
Transactions in the period 1 Janu Acquisition in book value	ary 2020 - 30	Septembe 0		12,810	0	911	13,721
Write off and sale of property, plant and equipment in residual	U	U	U	12,010	U	711	13,721
value	0	0	0	0	-17	0	-17
Reclassification	96	3,945	693	-4,477	632	-912	-23
Depreciation	-219	-2,565	-1,517	0	-168	0	-4,469
as of 30 September 2020							
Acquisition cost	26,784	233,013	49,185	10,789	2,808	0	322,579
Accumulated depreciation	-7,604	-76,210	-38,943		-983	0	-123,740
Net book value	19,180	156,803	10,242	10,789	1,825	0	198,839

Property, plant and equipment and intangible assets are written off, if the conditions of the asset do not enable its further usage for production purposes.

By nature the right-of-use assets comply with the asset class of machinery and equipment.

NOTE 5. INTANGIBLE ASSETS

	Acquired licenses and other intangible	Unfinished intangible	Total intangible assets
€ thousand	assets	assets	
as of 31 December 2018			
Acquisition cost	4,206	50	4,256
Accumulated depreciation	-3,591	0	-3,591
Net book value	615	50	665
Transactions in the period 1 January 2019 - 31 December 20	019		
Acquisition in book value	0	249	249
Reclassification	288	-288	0
Depreciation	-204	0	-204
as of 31 December 2019			-
Acquisition cost	4,463	11	4,474
Accumulated depreciation	-3,764	0	-3,764
Net book value	699	11	710
Transactions in the period 1 January 2020 - 30 September 2	2020		
Acquisition in book value	0	53	53
Reclassification	3	-3	0
Depreciation	-165	0	-165
as of 30 September 2020			
Kristi Ojakäär	4,466	61	4,527
Accumulated depreciation	-3,929	0	-3,929
Net book value	537	61	598

NOTE 6. PROVISION FOR POSSIBLE THIRD PARTY CLAIMS

On 12 December 2017, the Supreme Court made a decision on AS Tallinna Vesi's cassation in the tariff dispute with the Estonian Competition Authority. The court stated that the Competition Authority is not bound by the agreement on the water tariffs contained in the Services Agreement, which was executed upon privatisation between the company and the City of Tallinn. From now on, the tariffs will be regulated by the Competition Authority in line with the methodology.

According to the law the tariffs established by the City of Tallinn are in force until the Competition Authority approves the new tariffs and the Company has implemented these tariffs in line with the law. The Company has acted in good faith and in reliance on promises by the previous regulator. Thus the Company does not consider itself liable to the customers for any claims related to the tariffs applied until the new tariffs approved by the Competition Authority are duly implemented.

On 18 October 2019 the Competition Authority approved the tariffs that the Company had applied for in September of that year. The new tariffs for water services came into force on 1 December 2019. In the Company's main service area the private customer tariffs reduced by 27% and commercial customer tariffs dropped by 15%, on average.

The potential undiscounted payments by the Company in the future, if potential claims from customers were recognised by the courts, would amount to €27.1 million (as of 31 December 2019: €36.1 million). This estimate marks the maximum difference in between the tariffs approved by the City of Tallinn in 2010 and the tariffs based on the Company's estimation, with the reservation to the possible fluctuation, regarding past 27 months (as of 31 December 2019: 36 months), being the approximate remaining unexpired term of potential claims.

The Management Board of the Company has assessed the potential liability resulting from such claims, if successful, to be $\[\in \]$ 10.8 million (as of 31 December 2019: $\[\in \]$ 14.4 million). As of 30 September 2020, no substantiated claims have been submitted. The Company will monitor the situation and thus adjusts the relevant provision on a rolling basis.

NOTE 7. SEGMENT REPORTING

The Group has defined the business segments based on the reports used regularly by the chief operating decision maker for the purposes of making strategic decisions. The chief operating decision maker monitors the Group's operations by activities. Three segments are distinguished: water services, construction and other services.

Water services: water supply, storm and wastewater disposal and treatment, fire hydrants service, overpollution charges and discharging.

Construction services: construction services provided by Watercom OÜ. Construction services have been identified as a reportable segment because its revenues are more than 10% of the combined revenues of all segments.

Other services: road maintenance, jet wash and transportation services, project management and owner's supervision and other activities. Other activities are of less importance to the Group's financial results and none of them constitutes a separate segment for reporting purposes.

The Group's chief operating decision maker assesses the performance of each operating segment on the basis of its revenue (external and inter-segment revenue) and gross profit. The inter-segment transactions are carried out on market terms.

€ thousand	Water services	Const- ruction services	Other services	Inter- segment transactions	Total segments
1 January 2020 - 30 September 2020					
External revenue	34,148	3,914	483	0	38,545
Inter-segment revenue	1	2,662	2,555	-5,218	0
Total segment revenue	34,149	6,576	3,038	-5,218	38,545
Segment's gross profit	14,559	330	2,105	-403	16,591
Unallocated expenses: Marketing and Administrative expenses Other income/expenses					-3,951 3,387
Operating profit					16,027
1 January 2019 - 30 September 2019					
	Water services	Const- ruction services	Other services	Inter- segment transactions	Total segments
External revenue	42,832	4,062	407	0	47,301
Inter-segment revenue	1	1,334	2,514	-3,849	0
Kristi Ojakäär	42,833	5,396	2,921	-3,849	47,301
Segment's gross profit	25,359	449	555	-389	25,974
Unallocated expenses: Marketing and Administrative expenses Other income/expenses Operating profit					-4,705 -256 21,013

Revenue by activities

					for the year ended 31
	Quarter 3		9 months		December
€ thousand	2020	2019	2020	2019	2019
Water services					
Water supply service	1,971	3,537	6,046	10,698	13,781
Wastewater disposal service	2,929	2,893	8,982	8,753	11,719
Total from private customers	4,900	6,430	15,028	19,451	25,500
Water supply service	1,853	3,009	5,327	8,754	11,482
Wastewater disposal service	1,860	2,282	5,485	6,914	9,317
Total from corporate customers	3,713	5,291	10,812	15,668	20,799
Water supply service	396	415	1,179	1,231	1,622
Wastewater disposal service	823	766	2,458	2,351	3,193
Storm water disposal service	57	67	216	277	426
Total from outside service area customers	1,276	1,248	3,853	3,859	5,241
Storm water treatment and disposal					
service and fire hydrants service	1,145	888	3,572	2,849	4,002
Overpollution charges and discharging	351	412	883	1,006	1,324
Total from water services	11,385	14,269	34,148	42,833	56,866
Construction services	1,709	2,067	3,914	4,062	5,960
Other services	182	151	483	406	597
Total revenue	13,276	16,487	38,545	47,301	63,423

100% of the Group's revenue was generated within the Republic of Estonia.

NOTE 8. STAFF COSTS

	Qua	arter 3	9 mo	nths	for the year ended 31 December
€ thousand	2020	2019	2020	2019	2019
Salaries and wages	-1,656	-1,583	-5,431	-5,026	-6,762
Social security and unemployment insurance to	-560	-535	-1,836	-1,699	-2,286
Staff costs total	-2,216	-2,118	-7,267	-6,725	-9,048
Average number of employees during the reporting period	337	325	331	320	321

NOTE 9. COST OF GOODS AND SERVICES SOLD, MARKETING AND ADMINISTRATIVE EXPENSES

					for the year
	Quart	or 3	9 ma	nthe	ended 31 December
€thousand	2020	2019	2020 2019		2019
Cost of goods and services sold	2020	2017	2020	2017	2017
Water abstraction charges	-307	-310	-919	-904	-1,219
Chemicals	-389	-421	-1,152	-1,256	-1,217
			•		
Electricity	-727	-773	-2,502	-2,594	-3,566
Pollution tax	-208	-194	-792 - 24 <i>i</i>	-788	-1,089
Staff costs	-1,649	-1,546	-5,314	-4,895	-6,602
Depreciation and amortization	-1,389	-1,313	-4,065	-3,951	-5,420
Construction services	-1,388	-1,767	-3,188	-3,441	-5,096
Other costs	-1,419	-1,241	-4,022	-3,498	-4,814
Total cost of goods and services sold	-7,476	-7,565	-21,954	-21,327	-29,470
Marketing expenses					
Staff costs	-81	-71	-269	-240	-318
Other marketing expenses	-13	-18	-51	-57	-72
Total marketing expenses	-94	-89	-320	-297	-390
Administrative expenses					
Staff costs	-486	-501	-1,684	-1,590	-2,128
Kristi Ojakäär	-81	-84	-251	-249	-335
Other general administration expenses	-556	-535	-1,696	-2,569	-3,226
Total administrative expenses	-1,123	-1,120	-3,631	-4,408	-5,689

NOTE 10. OTHER INCOME/EXPENSES

	Quarto	er3	9 mor	ended 31 December	
€ thousand	2020	2019	2020	2019	2019
Connection fees	116	98	341	277	389
Depreciation of single connections	-109	-91	-318	-257	-354
Doubtful receivables expenses (-)/ expense					
reduction (+)	10	29	-72	22	20
Provision for possible third party claims					
(Note 6)	1,204	0	3,610	0	4,626
Other income (+)/expenses (-)	-39	-231	-174	-298	-480
Total other income / expenses	1,182	-195	3,387	-256	4,201

NOTE 11. FINANCIAL INCOME AND EXPENSES

for the year ended 31

	Quarter 3		9 months		December	
€ thousand	2020	2019	2020	2019	2019	
Interest income	3	12	28	30	38	
Interest expense, loan	-128	-184	-375	-562	-714	
Interest expense, swap	-42	-53	-159	-174	-230	
Increase (+)/decrease (-) of fair value of swap	42	43	193	59	159	
Other financial income (+)/expenses (-)	-5	-5	-16	-14	-24	
Total financial income / expenses	-130	-187	-329	-661	-771	

NOTE 12. DIVIDENDS

for the year ended 31

	Quarte	r3	9 ma	December	
€ thousand	2020	2019	2020	2019	2019
Dividends declared during the period	0	0	20,001	15,001	15,001
Dividends paid during the period	0	0	19,888	14,965	14,965
Withheld income tax on dividends	0	0	113	36	36
Income tax on dividends paid	0	0	4,355	3,544	3,544
Dividends declared per shares:					
Dividends per A-share (in euros)	0	0	1,00	0,75	0,75
Dividends per B-share (in euros)	0	0	600	600	600

Dividend income tax rate in 2020 is 20/80 (in 2019: 20/80), but for dividend payments in the amount of up to the average taxed dividend payment during the three preceding years, the income tax rate 14/86 is applied. When calculating the average dividend payment of the three preceding years, 2018 is the first year to be taken into account. In addition, for dividends payable to natural persons, income tax at a rate of 7% is withheld on dividends taxed with a lower income tax rate.

NOTE 13. EARNINGS PER SHARE

	Quarter 3 9 months			nonths	for the year ended 31 December
€ thousand	2020	2019	2020	2019	2019
Net profit minus B-share preferred dividend rights	5,634	7,330	11,342	16,807	27,759
Weighted average number of ordinary shares for the purposes of basic earnings per share					
(in pieces)	20,000,000	20,000,000	20,000,000	20,000,000	20,000,000
Earnings per A share (in euros) Earnings per B share (in euros)	0,28 600	0,37 600	0,57 600	0,84 600	1,39 600

Diluted earnings per share for the periods ended 30 September 2020 and 2019 and 31 December 2019 was equal to earnings per share figures stated above.

NOTE 14. RELATED PARTIES

Transactions with related parties are considered to be transactions with members of the Supervisory Board and Management Board, their relatives and the companies in which they have control or significant influence and transactions with shareholder having the significant influence. Dividend payments are indicated in the Statement of Changes in Equity.

Shareholders having the significant influence

Balances recorded on the statement of					as of 31
financial position of the Group			as of 30 .	June	December
€ thousand			2020	2019	2019
Accounts receivable			2	3	531
Trade and other payables			195	189	184
					for the year
					ended 31
Transactions	Quarter 3		9 months		December
€ thousand	2020	2019	2020	2019	2019
Revenue	1,145	888	3,572	2,849	4,002
services	267	250	792	742	991
Fees to the Group's Management and				for the y	ear ended 31
Supervisory Board members	Quart	er 3	9 months		December
€ thousand (excluding social tax)	2020	2019	2020	2019	2019
Fees for Management Board	46	40	170	156	213
Supervisory Board fees	8	8	24	24	32

The Group's Management Board and Supervisory Board members are considered as key management personnel for whom the contractual salary payments have been accounted for as disclosed above. In addition to this one Board Member has also received direct compensations from the companies belonging to the group of United Utilities (Tallinn) B.V. as overseas secondees. Such compensations are recorded on line 'Purchase of administrative and consulting services'.

The Group's Management Board members are elected for 3 (three) years and Supervisory Board members for 2 (two) years. Stock exchange announcement is published about the change in Management and Supervisory Board.

The potential salary liability would be up to €87 thousand (excluding social tax) if the Supervisory Board would replace all Management Board members.

Company shares belonging to the Management Board and Supervisory Board members

As of 30 September 2020, the members of the Supervisory Council and the Management Board did not own any shares in the company (as of 30 September and 31 December 2019: Riina Käi owned 100 shares).

NOTE 15. LIST OF SUPERVISORY BOARD MEMBERS

Simon Roger Gardiner Chairman of the Supervisory Board Thomas Wright Lissett Member of the Supervisory Board Martin Benjamin Padley Member of the Supervisory Board Brendan Francis Murphy Member of the Supervisory Board Priit Rohumaa Member of the Supervisory Board Katrin Kendra Member of the Supervisory Board Toivo Tootsen Member of the Supervisory Board Allar Jõks Member of the Supervisory Board Priit Lello Member of the Supervisory Board

Introduction of Supervisory Board members is published at company's web page. https://tallinnavesi.ee/en/ettevote/management-board/supervisory-council/